

HOW TO: Book Train Tickets in Germany with Deutsche Bahn

There are 2 options:

- i) You can book tickets on the day using a ticket machine at the station.
- ii) You can book online in advance.

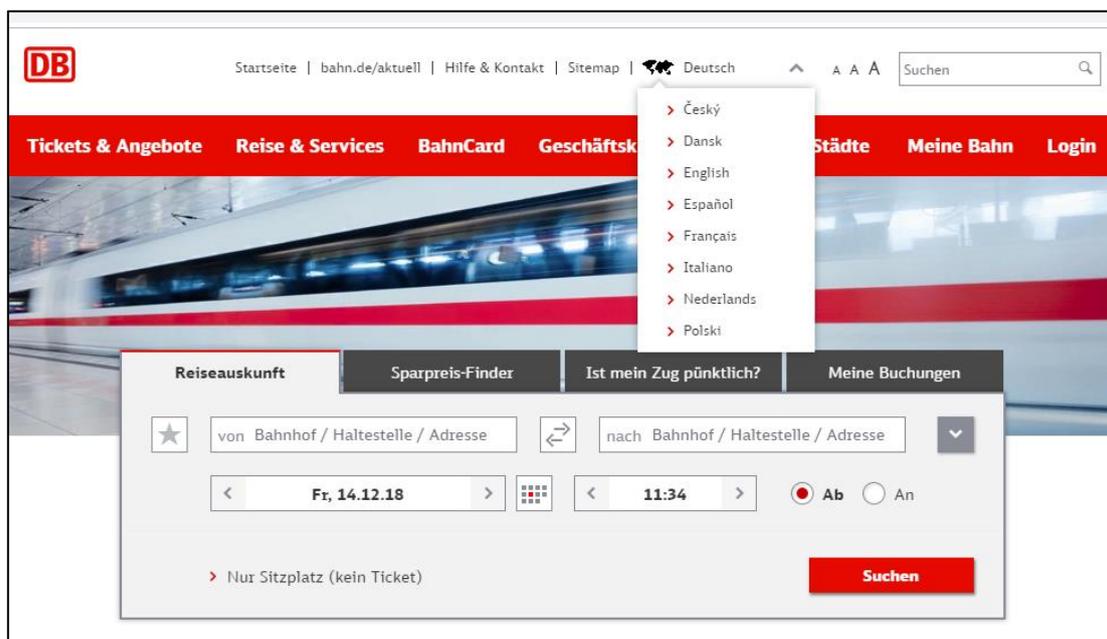
Ticket machines at German train stations look like this:



Switch to English language and follow the on-screen instructions. As destination type in “Würzburg Hbf”, which means Würzburg main station. Do use the “ü” in Würzburg instead of “Wuerzburg”. You can pay with debit or credit card.

If you would like to book online in advance, follow these simple steps:

1. Go to www.bahn.de and change the language:



2. Enter starting point, destination, date and time (“Dep”=depart and “Arr”=arrive refers to the time you have provided).

The screenshot shows the 'Timetable & booking' form with the following details:

- From:** Frankfurt(Main)Hbf
- To:** Würzburg Hbf
- Date:** Fri, 14.12.18
- Time:** 11:36
- Options:** Dep, AII
- Return journey:** Dep, AII
- Preferences:** Prefer fast connections, Local transport only
- Passenger:** 1 traveller, Adult, No BahnCard
- Class:** 1st class, 2nd class
- Buttons:** Further options, Search

- You can now also directly choose date and time for a return journey (see above). Please tell the system how many people are travelling and in which class. "Bahncard" is a special saving scheme for frequent travelers. Should you have one, you can choose an option here.

IMPORTANT: Make sure you put in the right name of the station. "Hbf" means main station. For example, "Frankfurt (M) Flughafen Fernbf" refers to the station at Frankfurt airport, while "Frankfurt (Main) Hbf" means Frankfurt main station in town. In this particular case, "Main" or "M" refers to the river Main in Frankfurt and not main station.

- Pick a journey from the list that appears (see below). If you have chosen to book a return journey as well, click on the red button "Return journey" to obtain a list of return journeys on the date you have provided.
- Choose a return journey and click on the red button "To offer selection".

The screenshot shows the 'Select' step with the following summary:

- Journey:** Frankfurt(Main)Hbf → Würzburg Hbf (Arr: 11:48), Würzburg Hbf → Frankfurt(Main)Hbf (Dep: 12:00)
- Passenger:** 1 adult, 2nd class
- Buttons:** Change, Frequent Questions (What is specific-train booking?, Why can't I find my transport-association ticket on bahn.de?)

Outward journey on 18.12.18

Station/Stop	Time	Duration	Chg.	Products	Savings fares	Flexpreis
Frankfurt(Main)Hbf Würzburg Hbf	08:54 10:01	1:07	0	ICE	23,90 EUR	38,00 EUR
Frankfurt(Main)Hbf Würzburg Hbf	09:54 11:01	1:07	0	ICE	21,90 EUR	38,00 EUR
Frankfurt(Main)Hbf Würzburg Hbf	10:21 11:28	1:07	0	ICE	27,90 EUR	38,00 EUR

Each row in the table includes a 'Show details' button and a red 'Return journey' button.

Search ✓ Select Ticket & reservation Payment Check & book Confirmation

Frankfurt(Main)Hbf → Würzburg Hbf Dep: 08:54
 Würzburg Hbf → Frankfurt(Main)Hbf Dep: 12:56

1 adult, 2nd class
 > Show details

Price for all travellers*

2. class	2. class	2. class	1. class
Outward and return journey Super Sparpreis ! Train-specific travel ! Cancellation excluded ! No City-Ticket > Show condition details	Outward and return journey Sparpreis ! Train-specific travel ✓ Cancellation before 1st day of validity subject to a fee in exchange for voucher ✓ City-Ticket included > Show condition details	Outward and return journey Flexpreis ✓ Unrestricted choice of trains on day of travel ✓ Cancellation before first day of validity free. ✓ City-Ticket included > Show condition details	Outward and return journey Super Sparpreis 1st class ! Train-specific travel ! Cancellation excluded ! No City-Ticket First class benefits Includes seat reservations More legroom Free newspaper (on ICE) Service at seat (on ICE) > Show condition details
<input type="radio"/> 51,80 EUR	<input type="radio"/> 63,80 EUR	<input type="radio"/> 76,00 EUR	<input type="radio"/> incl. 107,80 EUR

Back Continue

- Pick a fare out of the 4 options (s.a.). The differences between fares are self-explanatory. You might want to pick "Flexpreis" as you are not committed to a particular train. Using this option you can travel anytime during the day you have specified.
- Skip the promotion for a "Bahncard" and tick "Don't buy a BahnCard".
- On the next page, you can log in, if you are already registered. You can also register as a new customer or simply book without registering.
- When asked, how you would like to receive your ticket, please choose "Digital ticket" (see below). **IMPORTANT:** You will receive a pdf-file at the end of the booking, which you need to print and show to staff on the train. Having a printed ticket makes it easier for us to reimburse you.
- On this page, you can also choose to reserve a seat. We recommend having a reservation on trips longer than 1 hour. **IMPORTANT:** Make sure you get on the correct car/wagon as seat numbers are the same in each car/wagon. Please check that you do not take a seat that is reserved. Depending on the train type, information between which cities that particular seat is reserved can be found above the seat or on the seat itself.

