VISI@N20/20



Implementing the Industry Tenets...

Prepare

Present V20/20 to PSM Colleagues and Management

Make V20/20 a Regular Topic at PSM-Related Meetings

"Sprinkle" V20/20 into PSM Conversations

Use V20/20 Logo on Internal Communications

Assess

Complete the V20/20 Assessment Tool

Identify Weak and Strong Sub-Elements (<2.5 or >3.5 Respectively)

Report Results; Management Commits to Improve

> Communicate Results Within Organization

Plan

Reinforce and Use Strong Elements as Building Blocks

Identify the Specific Improvements Needed

Research Options to Improve (Reference Industry Documents)

Develop Specific Action Plans to Address Weak Areas

Perform

Implement Action Plans

Monitor Status of Action Plan Implementation

Evaluate Effectiveness of Actions

Capture & Communicate Learnings

Achieve

Complete Action Plans

Re-Assess V20/20 Implementation Status with the Assessment Tool

Report & Celebrate Improvements

Identify New Weak Sub-Elements and Weak Individual Items (<2)

Sustain

Verify Management System Improvements

Develop Action
Plans for Weak SubElements and
Individual Items

Implement Action Plans and Monitor Performance

Continual Improvement...
Continue the Journey!

Today

2020