



**Course Title:** AIChE's Six Sigma: A Practical Overview

<b>Course ID:</b>	<b>Course Type:</b>
ELA108	eLearning Course
<a href="http://www.aiche.org/ela108">http://www.aiche.org/ela108</a>	

**Course Outline**

- Basic Overview
- Basic Measurement & Statistics
- Understanding our Process
- Building in Reliability
- Customer Focused Quality: Voice of the Customer
- Building in Reliability: The Picture is Painted in the Beginning
- Change Management for Projects
- Essential Project Communication