

Leadership Workshop

Friday, March 4, 2016
2:00pm – 3:45pm

Cost: \$50 (requires a 1 day registration at the conference)

Workshop Abstract

In this interactive workshop we will discuss leadership excellence. You will learn various leadership characteristics. Difference between a leader and manager will be explored. You will examine your own leadership characteristics. Excellent leadership models will be discussed. We will sketch out a roadmap for leadership excellence and development. You will learn key concepts, best practices, and practical tools to enhance your leadership excellence.

Instructor Biography



Dr. Manu Vora, Chairman & President, Business Excellence, Inc., USA
Advisor of Eminence, Business Excellence, ASQ India, New Delhi, India
Adjunct Faculty, School of Professional Studies, Northwestern University, USA
Visiting Faculty, Great Lakes Institute of Management, Chennai, India

Dr. Manu Vora is Chairman and President of Business Excellence, Inc., a global quality management consulting firm. He has over 40 years of leadership experience in guiding Fortune 500 companies with Baldrige Performance Excellence assessment in the areas of leadership development, customer satisfaction, employee engagement, and process excellence. Since 1993, he has taught Operations Management courses at various business schools globally. He is connected with **over**

70 educational institutes globally.

He is a Past Vice President of ASQ, ASQ Fellow and Certified Quality Engineer. Manu has B.S. (IIT BHU, India, 1968), M.S., and Ph.D. in Chemical Engineering (IIT Chicago -1970 & 1975), and MBA with Marketing Management (1985). He is a sought after speaker on business excellence and quality management topics with **over 520 presentations** (including 2013 TEDxIIT Chicago Talk) globally. He has published **over 55 articles** in professional journals and symposia proceedings. *He has taught Leadership Excellence to a variety of audiences world-wide.*

Dr. Vora is a Senior Examiner for the Asia Pacific Global Performance Excellence Award Program since 2004. He was the Chief Judge at the Illinois Team Excellence Award Program from 1993-1998. ASQ has bestowed on him Distinguished Service Medal, Grant Medal, Hutchens Medal, Ishikawa Medal, and Lancaster Medal. For his social service, he has received "2012 IIT Chicago Alumni Medal", "2011 Ellis Island Medal of Honor", and "2010 US President's Volunteer Service Award". He is recipient of "2015 Banaras Hindu University Distinguished Alumnus Award" and "2013 Keller Graduate School of Management's Top 40 Alumni for the 40th Anniversary Celebration".