

Biosketches

Meadow Anderson

Meadow Anderson is an American Association for the Advancement of Science (AAAS) Science & Technology Policy Fellow hosted by the Sustainability Program in EPA's Office of Research and Development. As a fellow, her main areas of focus have been life cycle assessment (LCA) and sustainable products policy. Dr. Anderson received her Ph.D. in Chemistry from the University of California, Berkeley, and her B.S. in Chemistry from Oregon State University. Her research background includes physical chemistry and molecular biology.

Bhavik R. Bakshi

Bhavik R. Bakshi is a Professor of Chemical and Biomolecular Engineering and Research Director of the Center for Resilience at The Ohio State University. He recently joined TERI University in New Delhi, India, as its Vice Chancellor and Professor of Energy and Environment. He holds a dual appointment at TERI University and The Ohio State University. Prof. Bakshi has active research programs in the U.S. and in India, which are developing systematic and scientifically rigorous methods for improving the sustainability and efficiency of engineering activities. This includes new methods for analyzing the life cycle of existing and emerging technologies and for designing self-reliant networks of technological and ecological systems. A major focus of his research has been on understanding and including the role of ecosystem services in industrial activities. This multidisciplinary research overlaps with areas such as thermodynamics, applied statistics, ecology, economics, and complexity theory. Applications include nanotechnology, green chemistry, alternate fuels, and waste utilization. Among his publications is a recent book on "Thermodynamics and the Destruction of Resources." His awards include the Ted Peterson award from the Computing and Systems Technology division of the American Institute of Chemical Engineers, the Faculty Early Career Enhancement Award (CAREER) from the U.S. National Science Foundation, and several best paper awards at various conferences. Prof. Bakshi received his B. Chem. Eng. from the University of Bombay, Department of Chemical Technology, and his MSCEP and Ph.D. from the Massachusetts Institute of Technology, all in chemical engineering. While in graduate school, he also completed a minor in Technology and Environmental Policy and conducted research at Harvard University's Kennedy School of Government.



Russell Barton

Russell Barton is Program Director for Manufacturing Enterprise Systems and Service Enterprise Systems research in the Civil, Mechanical and Manufacturing Innovation division of the National Science Foundation. These areas have a combined annual research budget of over \$9 million. Russell is on assignment at NSF from the Smeal College of Business at Penn State, where he is a

professor in the Department of Supply Chain and Information Systems. He previously served as co-director for the Penn State Master of Manufacturing Management degree program, and as associate dean for research and Ph.D./M.S. programs for the Smeal College. He holds a B.S. in electrical engineering from Princeton University and M.S. and Ph.D. degrees in operations research from Cornell University.

Beth Beloff

Beth Beloff has been a thought leader in formulating the concepts and practice of sustainable development since the early 1990s. She consults through Beth Beloff & Associates on how to integrate sustainability into strategy, operations and supply chains, and develops new approaches and methodologies through the BRIDGES to Sustainability Institute, which she founded in 1997. Among BRIDGES' many projects, it developed a software system to help companies understand their sustainability impacts, BRIDGESworks Metrics™, and also developed methodologies to understand full costs associated with environmental and social impacts. A significant part of her work is devoted to assessing and reporting sustainability performance, and she is a recognized leader in the area of sustainability performance measurement. She has led the Sustainable Supply Chain Roundtable for the Center for Sustainable Technology Practices of AIChE and chaired numerous conference panels on sustainable supply chains and sustainability metrics. She developed a sustainable supply chain assessment methodology and used it as a basis for discussion regarding the development of collaborative efforts between companies to improve their supply chains. She was one of the primary developers of the AIChE Sustainability Index and chairs the ICOSSE International Certificate on Sustainable Standards for Engineering effort which will result in a certification of chemical products, processes and services on the basis of their sustainability attributes, to be applied by AIChE and CECHEMA at ACHEMA and other conferences run by AIChE and DECHEMA.



Ms. Beloff has published numerous articles on sustainability education, strategy, performance measurement, and decision-support approaches and tools. She led the development of the *GEMI Metrics Navigator*™, produced in collaboration with the Global Environmental Management Initiative (GEMI) organization. It has become a well-respected planning process for developing strategic plans and sustainability metrics. She also was principal editor and author of the book *Transforming Sustainability Strategy into Action: the Chemical Industry* published by Wiley Inter-Science in 2005, which features many approaches to addressing the pragmatic aspects of integrating sustainability into organizations. She has just completed chapters for two sustainability books to be published in 2011.

Prior to BRIDGES in 1991, Ms. Beloff founded and directed the Institute for Corporate Environmental Management (ICEM) in the business school at the University of Houston. Additionally, she directed the Global Commons project through the Houston Advanced Research

Center (HARC) and the National Academy of Science (NAS). This was the first project of the NAS to formally address the science and business of sustainable development.

Ms. Beloff has a B.A. in Psychology from University of California at Berkeley, a Master of Architecture degree from UCLA, and an MBA from the University of Houston.

Bert Bras

Bert Bras has been a Professor at the George W. Woodruff School of Mechanical Engineering at the Georgia Institute of Technology (Georgia Tech) since September 1992. His research focus is on sustainable design and manufacturing; including design for recycling and remanufacture, bio-inspired design, and life-cycle analysis. His primary research question is how to reduce companies' environmental impact while increasing their competitiveness (i.e., how to promote sustainable development). He has authored and co-authored more than 140 publications. His work is funded by the National Science Foundation, Ford Motor Company, and Boeing, among others. Dr. Bras was named the 1996 Engineer of the Year in Education by the Georgia Society of Professional Engineers, he received a Society of Automotive Engineers' Ralph R. Teetor Award in 1999, and the Georgia Tech Outstanding Interdisciplinary Activities Award in 2007. In 1999–2000, through the World Technology Evaluation Center (WETC), he was part of a group of experts charged by the National Science Foundation and Department of Energy with evaluating the state-of-the-art in environmentally benign manufacturing. He visited companies, universities, and governmental institutions in Europe, Japan, and the United States. From 2001–2004, he served as the Director of Georgia Tech's Institute for Sustainable Technology and Development. Dr. Bras has a Ph.D. in Operations Research from the University of Houston and an M.S. ("Ingenieur") degree in Mechanical Engineering from the University of Twente (The Netherlands). Prior to receiving his Ph.D., he worked at the Maritime Research Institute Netherlands (MARIN).



Maria K. Burka

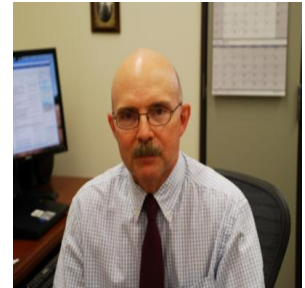
Maria K. Burka is the program director of the Process and Reaction Engineering (PRE) program in the Chemical, Bioengineering, Environmental and Transport Systems (CBET) Division of the National Science Foundation. Her responsibilities include evaluation and management of research and educational grants to academic institutions in the areas of chemical and biochemical reaction engineering, process control and process design, as well as reactive polymer processing. Past employment positions have included Senior Scientist with the U.S. Environmental Protection Agency (EPA), a member of the faculty of the Chemical Engineering Department of the University of Maryland/College Park, and process design engineer with Scientific Design Company in New York City.



Dr. Burka received B.S. and M.S. degrees from the Massachusetts Institute of Technology and M.A. and Ph.D. degrees from Princeton University, all in chemical engineering. Her research interests are in chemical process design and control. She has been active in a number of professional organizations, including the American Institute of Chemical Engineers (AIChE), the American Chemical Society (ACS), the Society of Women Engineers (SWE), and the American Association of University Women (AAUW). Dr. Burka is the President of AIChE for 2011.

Heriberto Cabezas

Heriberto Cabezas is the Senior Science Advisor to the Sustainable Technology Division in EPA's Office of Research and Development. Dr. Cabezas is also a former Acting Director of the Division, consisting of approximately 58 scientists, engineers, and support staff; of which approximately 40 are at the doctoral level. He also served as Chief of the Sustainable Environments Branch, a multidisciplinary research group of approximately 58 scientists and engineers, 13 at the doctoral level. Dr. Cabezas served as Chair of the Environmental Division of the American Institute of Chemical Engineers (AIChE) in 2006. He was a recipient of the 1998 EPA Science Achievement Award in Engineering, the 2007 Distinguished Alumni Achievement Award from the New Jersey Institute of Technology, and has been selected for the 2011 Research Excellence Award in Sustainable Engineering by the AIChE, among other honors. Dr. Cabezas received his Ph.D. in Chemical Engineering from the University of Florida (1985) in thermodynamics and statistical mechanics. He also holds an M.S. from the University of Florida (1981) and a B.S. (magna cum laude) from the New Jersey Institute of Technology (1980), both in Chemical Engineering. His publications include more than 60 peer-reviewed articles. He is a Fellow of the AIChE, a member of the American Association for the Advancement of Science, and a Board-Certified Member of the American Academy of Environmental Engineers. His principal area of research is the sustainable management of complex environmental systems. Dr. Cabezas is a U.S. Navy veteran of the Vietnam Conflict.



Vincent Camobreco

Vincent Camobreco has worked in EPA's Transportation and Climate Division since 2006. His main focus has been on the life cycle GHG impacts of renewable and alternative fuels. Prior to that position, he worked on EPA's Climate Leaders program, helping develop protocols to calculate and report corporate greenhouse gas inventories to EPA. Mr. Camobreco's previous work experience includes more than 5 years as an environmental consultant with Ecobalance, Inc. conducting life cycle analysis for numerous industry and government clients, and several years working for an automotive parts supplier producing steering columns. His education includes a B.S. in Mechanical Engineering from Clarkson University and a Master's of Engineering in Agricultural and Biological Engineering from Cornell University.

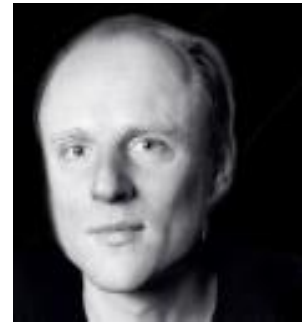


John Carberry

John Carberry retired from DuPont as Director of Environmental Technology. There, he was responsible for analysis of environmental issues and recommendations for technical programs and product development. Since 1989, he led that function to provide excellence in treatment and remediation while in transition to waste prevention and product for sustainability. Mr. Carberry presently consults strategies for dealing with the environmental issues of energy, renewable energy, and nanomaterials. He chaired the AIChE Project on Metrics for Liquid Bio-fuels and has given over 135 presentations at universities and public conferences, is an adjunct professor of Chemical Engineering at the University of Delaware and served on the National Academy of Engineering's Roundtable on Science and Technology for Sustainability. Mr. Carberry is a founding member of the Green Power Market Development Group. He recently was Chair of the National Academy Committee on the Destruction of the Non-Stockpile Chemical Weapons, and served on nine previous National Academy Committees. He holds a B.ChE. and an M.E. in Chemical Engineering from Cornell University, an M.B.A. from the University of Delaware, is a Fellow of the AIChE and is a Registered Professional Engineer.

Andreas Ciroth

Andreas Ciroth is founder and director of GreenDeltaTC, a consulting and software development company with a focus on sustainability assessment and life-cycle analyses. Dr. Ciroth is an environmental engineer by training. He completed his Ph.D. on Error Calculation in LCA in 2001 at TU Berlin. Since then, Dr. Ciroth has been working in sustainability consulting in research, industry, and policy contexts. He is Chair of the Methodology and Data work area in the UNEP/SETAC Life Cycle initiative, and is a member of the advisory councils of Ecoinvent and the US LCI database. He was the first subject editor of the *International Journal of Life Cycle Assessment* (for the field of uncertainties). Nominated in 2004, Dr. Ciroth still holds this position and is member of the Editorial Board of the *Journal*. He is leading the open LCA project to create a free, open-source sustainability assessment software. Dr. Ciroth teaches at the Technical University of Darmstadt, Germany.



Andres Clarens

Andres Clarens is an Assistant Professor of Civil and Environmental Engineering at the University of Virginia and the Director of the Virginia Environmentally Sustainable Technologies Laboratory. His research is focused broadly on anthropogenic carbon flows and the ways that carbon dioxide is manipulated, reused, and sequestered in engineered systems. The results of his work are important for developing efficient strategies for mitigating the emissions driving climate change. At the largest scales, his system-level modeling work has explored the life-cycle of systems in the



manufacturing, transportation, and energy sectors. In the laboratory, he is pursuing complementary research in the phase behavior and surface chemistry of carbon dioxide mixtures at high pressure. The results of this work can be used to provide better lubricants for wind turbines and more accurate assessment of geologic carbon sequestration sites. In the classroom, Dr. Clarens engages in peer-to-peer learning at both the undergraduate and graduate levels, with an emphasis on developing innovative tools for teaching the fundamentals of climate change. He holds a Ph.D. and an M.S.E in Environmental Engineering from the University of Michigan, and a B.S. in Chemical Engineering from the University of Virginia.

Joseph Fiksel

Joseph Fiksel is Executive Director of the Center for Resilience at The Ohio State University, and Principal and Co-Founder of the consulting firm Economics LLC. He is an internationally recognized authority on sustainability and resilience, with more than 25 years of research and consulting experience for multinational companies, Government agencies, and consortia such as the World Business Council for Sustainable Development. He is currently serving on a special appointment at EPA, helping to incorporate systems thinking into the Agency's research and development programs. A native of Montréal, Dr. Fiksel began his career at DuPont of Canada, and later served as Director of Decision and Risk Management at Arthur D. Little, Inc., and as Vice President for Life Cycle Management at Battelle. He has published more than 70 refereed articles and several books, and is a frequent keynote speaker at conferences. He holds a Ph.D. and M.Sc. in Operations Research from Stanford University, a B.Sc. from M.I.T., and an advanced degree from La Sorbonne. His latest book, *Design for Environment: A Guide to Sustainable Product Development*, was published by McGraw-Hill in 2009.



William P. Flanagan

Bill Flanagan leads the Ecoassessment Center of Excellence for the General Electric Company and is based at GE Global Research in upstate New York. Bill's team offers comprehensive technical expertise in life cycle assessment, carbon footprinting, human health and environmental risk assessment. He also works closely with GE's Corporate Environmental Programs team on the development of programs and policy in these areas. Bill graduated from Virginia Tech in 1985 and received a Ph.D. in Chemical Engineering from the University of Connecticut in 1991. He spent the first 10 years of his career focused on various aspects of environmental technology including site remediation, air and water treatment, and pollution prevention. He spent the next six or so years managing GE's combinatorial chemistry lab, a team responsible for developing and applying high throughput screening for materials development. In 2007 he returned to his roots to lead the Ecoassessment Center of Excellence. Bill serves on GE's



extended corporate ecomagination team and is a member of the Advisory Council for the American Center for Life Cycle Assessment.

Mark Goedkoop

Mark Goedkoop is Managing Director and Senior Consultant at PRé Consultants in the Netherlands and PRé North America. He worked as an independent design consultant until 1990, when he established PRé consultants and pioneered the field of life-cycle assessment (LCA). PRé has become a well-established LCA consultancy, with partners in more than 20 countries. Mr. Goedkoop's focus is on the development of practical, scientifically sound tools to improve the environmental performance of products and services. The best-known tools are the Eco-indicator and ReCiPe methodology, and SimaPro, the world's most widely used LCA software (see www.pre.nl). Mr. Goedkoop holds an M.Sc. in Industrial Design Engineering from Delft University of Technology (the Netherlands).



Ignacio E. Grossmann

Ignacio E. Grossmann is the Dean University Professor of Chemical Engineering at Carnegie Mellon University. He is Director of the Center for Advanced Process Decision-Making, an industrial consortium that involves 20 petroleum, chemical, engineering, and software companies. Dr. Grossman is a member of the National Academy of Engineering and his major awards include AIChE's Computing in Chemical Engineering Award, William H. Walker Award, Warren Lewis Award, and "One of the Hundred Chemical Engineers of the Modern Era." He is a fellow of AIChE and Institute for Operations Research and the Management Sciences (INFORMS). His research interests lie in the areas of process synthesis, energy integration, planning and scheduling of batch and continuous processes, supply chain optimization, stochastic programming, and mixed-integer and logic-based optimization. Dr. Grossman has made a number of significant research contributions in the area of sustainability; particularly in the areas of optimal synthesis heat exchanger and process water networks, simultaneous optimization and heat integration, energy and water optimization for the design of biofuel plants, and bi-criterion optimization models of supply chains with both economic and life-cycle assessment measures. He obtained his M.S. and Ph.D. from Imperial College and his B.S. degree at the Universidad Iberoamericana, Mexico City.

Bruce Hamilton

Bruce Hamilton is Director of the Environmental Sustainability program in the Engineering Directorate at the National Science Foundation (NSF); a Managing Program Director in the new cross-NSF investment area, Science, Engineering, and Education for Sustainability (SEES); and in the Office of Emerging Frontiers in Research and Innovation (EFRI) in the NSF Engineering Directorate. Dr. Hamilton has been at NSF for 15 years. Before



joining NSF, he worked as an engineer and manager in the chemical and biotechnology industries for 20 years. He holds a Ph.D. in Biochemical Engineering and a B.S. in Chemical Engineering, both from M.I.T.

Troy R. Hawkins

My research focuses on the application and development of environmental life cycle assessment (LCA) and input output models for decision-focused environmental analysis. At EPA I lead a project focused on environmental systems analysis of biofuel options and the development of models for designing sustainable biofuel supply chains. I earned a B.S. in Physics from the University of Michigan in Ann Arbor, Michigan, in 1999 and a Ph.D. in Civil and Environmental Engineering and Engineering and Public Policy from Carnegie Mellon University in Pittsburgh, Pennsylvania, in May 2007. I have taken some risks in my career and have been rewarded by the opportunities I have had to work collaboratively as a part of some very dynamic, high functioning teams. During my Ph.D. studies I developed a Mixed-Unit Input-Output (MUIO) Model for life cycle assessment and material flow analysis focusing on flows of cadmium, lead, nickel, and zinc. For the next 3 years I worked as a Researcher at the Norwegian University of Science and Technology (NTNU) where I contributed to the EXIOPOL Project, “A New Environmental Accounting Framework Using Externality Data and Input-Output Tools for Policy Analysis,” an EU-Funded effort to create a global, environmentally-extended, multiregional input-output (EE-MRIO) model for analysis of environmental impacts and external costs of production and consumption. Following this work, I worked on the development of an EE-MRIO model for the harmonized calculation of carbon, ecological, and water footprints across international supply chains under the EU funded OPEN EU Project. I also had had the opportunity to perform an environmental assessment of an electric versus conventional vehicle, funded by the Norwegian Research Council, and to participate in a several other research efforts. In November I began work as a Research Environmental Engineer with the U.S. Environmental Protection Agency, National Risk Management Research Laboratory (NRMRL) in Cincinnati, Ohio, where I co-lead the Environmental Assessment of Biofuel Options Project Team. This work has connections to other activities, including the development of a life cycle inventory database within the NRMRL Sustainable Technology Division, analysis of product systems and supply chains using sustainability indicators, and the development of life cycle impact assessment methods for water and land use. Currently our efforts have focused on analyzing a suite of impacts associated with ethanol blends. Moving forward this work will incorporate additional pathways and delve deeper into the effects of changes within the biofuel life cycle and supply chain stages.



Alan D. Hecht

Alan Hecht, a recipient of the Presidential Rank Award for Meritorious Service, is Director for Sustainable Development in the Office of Research and Development (ORD) at EPA. Since 2003 he has led ORD's planning on sustainability research. Currently, he is senior advisor on sustainability to the Assistant Administrator for ORD. On detail to the White House from 2001 to 2003 he was Associate Director for Sustainable Development at the Council on Environmental Quality (2002–2003) and Director of International Environmental Affairs for the National Security Council (2001–2002) where he served as White House coordinator for preparations for the World Summit on Sustainable



Development. From 1989 to 2001, he served as the Deputy Assistant Administrator for International Activities and Acting Assistant Administrator for International Activities from 1992 to 1994 at EPA. During this period he led EPA's negotiations for the side agreement to the NAFTA, launched the US-Mexico Border Program, initiated new EPA efforts on environmental security, and served as senior advisor to the Administrator for the Earth Summit in Rio in 1992. Before joining EPA, Dr. Hecht was Director of the National Climate Program at the National Oceanic and Atmospheric Administration (1981–1989) and Director of the Climate Dynamics Program at the National Science Foundation (1976–1981). He was instrumental in helping to create the Intergovernmental Panel on Climate Change (IPCC.) Dr. Hecht has a Ph.D. in geology and geochemistry from Case Western Reserve University. He has written extensively on climate change and sustainability. One of his most recent publications is "EPA at 40: Bringing Environmental Protection into the 21st Century" *ES&T*, 209, 43, 8716-8720.

Michael Hilliard

Michael Hilliard is a research staff member in the Center for Transportation Analysis at Oak Ridge National Laboratory. Dr. Hilliard's research efforts focus on developing analysis tools and decision support systems that leverage optimization techniques and emerging computational technologies. Recently, he led a team that developed the Biofuel Infrastructure and Logistics Tool (BILT), a regional optimization-based model of the cellulosic biofuel supply chain to analyze the limitations and impact of the evolving biofuel supply chain on U.S. infrastructure. He also developed a model to optimize the planting of switchgrass in a watershed based on a multi-objective sustainability measure and helped show that the best options could improve water quality with minimal loss of profitability. Dr. Hilliard is currently collaborating with a team of environmental scientists and economists to develop a set of socio-economic indicators for bioenergy supply chain sustainability. He has also developed planning systems for infrastructure investment and agent-based simulations of job markets. Dr. Hilliard received a Ph.D. in Operations Research from Cornell University, with an emphasis in optimization and game theory, and a B.S. in Mathematics from Furman University.

Yinlun Huang

Dr. Yinlun Huang is Professor of Chemical Engineering and Materials Science and Charles H. Gershenson Distinguished Faculty Fellow at Wayne State University, where he has been directing the Laboratory for Multiscale Complex Systems Science and Engineering. His research has been mainly focused on the fundamental study of multiscale complex systems science and the applied study on engineering sustainability, encompassing the development of sustainable (nano)materials, integrated design of sustainable product and process systems, integration of process design and control, and large-scale industrial system sustainability assessment and decision making under (sever) uncertainty. He has published widely in these areas. In the past few years, he has co-organized/co-chaired four international conferences on sustainability science and engineering, and sustainable chemical product and process engineering. Dr. Huang was Chair of AIChE Sustainable Engineering Forum (SEF) in 2008-09 and ACS Green Chemistry and Green Engineering Subdivision in 2010. Currently, he chairs the International Committee of the AIChE-SEF. At Wayne State University, he is leading the Industrial and Urban Sustainability (I&US) Group and co-directing the Sustainable Engineering Graduate Certificate Program. Among many honors, Dr. Huang was the recipient of the first Michigan Green Chemistry Governor's Award in 2009 and the AIChE Sustainable Engineering Forum's Research Excellence in Sustainable Engineering Award in 2010. He was a Fulbright Scholar in 2008-09. Dr. Huang holds a B.S. degree from Zhejiang University, China, in 1982, and a M.S. and a Ph.D. degree from Kansas State University, in 1988 and 1992, respectively, all in chemical engineering. He was a postdoctoral fellow at the University of Texas at Austin before joining Wayne State University in 1993.



Marianthi G. Ierapetritou

Marianthi Ierapetritou is a Professor in the Department of Chemical and Biochemical Engineering at Rutgers University, New Jersey. She obtained her B.S. from the National Technical University in Athens, Greece; her Ph.D. from Imperial College; and subsequently completed post-doctoral research at Princeton University before joining Rutgers University in 1998. Among her accomplishments is the Rutgers Board of Trustees Research Fellowship for Scholarly Excellence and the prestigious NSF CAREER award. Dr. Ierapetritou is also serving as an elected Trustee of CACHE, and as a director of CAST division at the AIChE. Dr. Ierapetritou's research focuses on the following areas: 1) process operations; 2) design and synthesis of flexible manufacturing systems; 3) modeling of reactive flow processes; and 4) metabolic engineering. She has published 117 papers and given 125 presentations at national and international conferences. She has also been invited to present her work at a number of universities and conferences around the world (44 invitations). She is a member of INFORMS and SIAM, and she actively participates in the scientific advisory committees of ESCAPE 16, 17, 21 and PSE 2006, 2009, and FOCAPD 2009. In 2008, she organized the 5th International FOCAPD Conference. Dr. Ierapetritou is an active educator, both in



the classroom teaching graduate and undergraduate classes in the Chemical Engineering department, and as an advisor currently supervising the Ph.D. of seven students and one postdoctoral fellow.

Wesley Ingwersen

Wesley Ingwersen works in the program areas of Sustainable Supply Chain of biofuels and consumer products within the Systems Analysis Branch of the Sustainable Technology Division at the EPA's National Risk Management Research Laboratory. His research experience is primarily in life cycle assessment (LCA) and emergy analysis in the food, mining, and transportation sectors, but he works broadly in the environmental science and policy arena. Prior to his work with EPA, he advised research with the UF Costa Rica Conservation Clinic in payment for ecosystems services for wetlands (2010) and led an investigation into the development of an EPD labeling program in Costa Rica (2009). With the UF Center for Environmental Policy, he helped lead a study of life cycle greenhouse gases from future transportation scenarios for the state of Florida and conducted LCAs for pineapple and gold mining (2007-2009). As a Transatlantic Fellow at the Ecologic Institute in Berlin, Germany (2006), he worked in the areas of international trade and the environment, sustainability metric evaluation, and climate change management and policy. His Master's research (2003-2005) focused on ecological restoration and modeling. Wes is particularly interested in LCA-based product claims. He actively participates on committees through the American Center for Life Cycle Assessment and PCF World Forum on alignment of product category rules and contributes to the literature in this field. Wes is a member of the standards committee of the International Society of Emergy Research. He has M.S. and Ph.D. degrees in Environmental Engineering from the University of Florida (2006, 2010), where he was mentored by Dr. Mark T. Brown, and a B.A. from Georgetown University (1999). He has been a Life Cycle Assessment Certified Professional since 2008.



Olivier Jolliet

Olivier Jolliet is a Professor in Impact and Risk Modeling at the School of Public Health of the University of Michigan. His research and teaching programs aim (1) to assess the life cycle risks and benefits of products and emerging technologies and (2) to model population-based exposure, intake fractions and pharmacokinetics for outdoor and indoor emissions. Dr. Jolliet has a large experience in impact modeling and in the Life Cycle Assessment of a large range of products. He co-initiated the UNEP (United Nation Environment Programme)/SETAC Life Cycle Initiative and is one of the developers of the USEtox model for the comparative assessment of chemicals. He is a founding member of the University of Michigan Risk Science Center. Dr. Jolliet received a Master's degree and a Ph.D. in Physics in 1988 from the Swiss Federal Institute of Technology Lausanne (EPFL). He worked as a postdoc at the Silsoe Research Institute (GB) and as a visiting scholar at MIT and Berkeley. From 1999 to 2005, he was assistant professor at the EPFL (Switzerland).



Selected Publications

- Rosenbaum R.K., Huijbregts M, Henderson A, Margni M, McKone T.E., van de Meent D, Hauschild MZ, Shaked S., Li D.S, Slone T.H, Gold L.S, Jolliet O, 2011. USEtox human exposure and toxicity factors for comparative assessment of toxic emissions in Life Cycle Analysis: Sensitivity to key chemical properties. *Int J Life Cycle Assess*, 16 (8) 710-727
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Vikas Khanna

Vikas Khanna received his B. Chemical Engg. from Panjab University in India and his Ph.D. in Chemical Engineering with a dual Master's degree in Applied Statistics from the Ohio State University. His doctoral work focused on the environmental evaluation of emerging nanotechnologies and multiscale modeling for environmentally conscious design of chemical processes. While in graduate school, he also finished a science and technology policy fellowship at the National Academy of Sciences in Washington, D.C. After spending a year in the biofuels R&D group at ConocoPhillips, he joined the University of Pittsburgh in 2010, where he is an Assistant Professor in the Department of Civil and Environmental Engineering. His research and teaching interests are in the general areas of sustainability science and engineering, industrial ecology, applied statistics, and the role of environmental policy in engineering decision-making. His current focus is on studying the life cycle environmental impacts of infrastructure-compatible hydrocarbon biofuels, ecosystem services, and integrated economic-environmental modeling.



Christoph Koffler

Chris Koffler is the Technical Director of PE INTERNATIONAL, Inc. In this role, he is responsible for the underlying quality of all North-American Life Cycle Assessment consulting projects and GaBi and SoFi software solutions, technical development, project oversight, and in key selected areas, such as Automotive, as primary lead. Before joining PE, Chris was an associate researcher at the Volkswagen Group research department, working in the environmental design of new vehicles and the underlying LCA based tools development. He had performed numerous LCA studies with different branches of the Volkswagen Group and key suppliers, automotive light weighting in all its forms (steel, aluminum, magnesium, carbon fiber, (bio)polymers, natural fibers), hybrid and electric vehicle propulsions systems as well as various manufacturing processes. During his first three years at Volkswagen, Chris was also a postgraduate student at the Darmstadt University of Technology, where he received a Doctorate degree in Engineering.



Reid J. Lifset

Reid J. Lifset is the Associate Director of the Industrial Environmental Management Program and Resident Fellow in industrial ecology at the School of Forestry and Environmental Studies at Yale University. Industrial ecology is an emerging field that examines the flow of materials and energy at various scales as part of the study and pursuit of sustainable production and consumption. He is the editor-in-chief and founder of the Journal of Industrial Ecology, an international, peer-reviewed bimonthly on industry and the environment, headquartered at and owned by Yale University and published by Wiley-Blackwell. He serves on the Science Advisory Board of the U.S. EPA, and is a member of the governing council of the International Society for Industrial Ecology (ISIE), and the editorial advisory board for the Springer book series on Eco-efficiency in Industry and Science. His research focuses on the application of industrial ecology to novel problems and research areas, and the evolution of extended producer responsibility (EPR). He did his graduate work in political science at the Massachusetts Institute of Technology and in management at Yale University.

Clare Lindsay

Clare Lindsay is Project Director for Product Stewardship in the Office of Resource Conservation and Recovery at EPA in Washington, D.C. Ms. Lindsay has been with EPA for 20 years, specializing in municipal waste recycling policy and product stewardship. She led EPA's efforts to initiate the first-ever national dialogue on electronics product stewardship in the U.S. This initiative catalyzed and informed action by the numerous states that now have electronics takeback laws. Ms. Lindsay has participated in many various product stewardship initiatives addressing products as diverse as packaging, carpet, office furniture, and paint. She founded and currently helps lead a cross-office network of EPA professionals interested in promoting more sustainable product standards. This team is preparing recommendations for Agency senior management on how EPA can increase its engagement in this growing movement. Ms. Lindsay was part of an EPA/State team

that developed and is implementing a roadmap for EPA and states to move beyond waste management towards sustainable materials management. Before coming to EPA, Ms. Lindsay practiced environmental and energy law in the private sector. She has an undergraduate degree from Smith College and a J.D. from George Washington University.

Eric Masanet

Eric Masanet is Deputy Leader of the International Energy Studies Group at Lawrence Berkeley National Laboratory, where he leads research in industrial energy systems analysis and life-cycle systems modeling. A key activity is technology assessment and modeling for the EPA's ENERGY STAR for Industry program, which works directly with numerous energy-intensive industries, Fortune 500 companies, and supply chains to minimize energy use and emissions through technology adoption and improved energy management. Recently, he developed a hybrid supply chain modeling approach, which couples input-output LCA methods with sector- and process-level techno-economic energy analysis data and methods. The approach allows for both environmental and economic assessment of discrete technology and process improvement opportunities across the many energy and emissions sources, end-use technologies, and sectors that comprise a product's supply chain footprint.



Dennis E. McGavis

Over 25 years experience in Sustainability and environmental product stewardship. Most recent role is as Shaw Industries' Product Stewardship and Regulatory Affairs Director. Focus at Shaw is around Life Cycle Assessments (LCAs), product Eco-label certifications, Design for Environment (DfE) program management, and product regulatory affairs. Prior to Shaw, helped HP and the electronics industry develop product stewardship solutions around product energy efficiency (co-developed the EnergyStar program for office equipment), product chemical and material content, product recyclability, product recycled content (plastics and packaging), end of life (EOL) product classification, supply chain management, and take back and recycling. Married to the smartest woman on the planet and blessed with 6 grown children and 13 grandchildren.



Dima Nazzal

Dima Nazzal has been an Assistant Professor of Industrial Engineering at the University of Central Florida since 2006. She received her Ph.D. from Georgia Institute of Technology. At the start of her academic career, she focused primarily on stochastic modeling and analysis of facility logistics systems. Motivated by the urgency of the topic, she expanded her research interests to cover sustainable production systems and sustainability education. Such ventures into the nascent and multidisciplinary field of environmental sustainability



are motivated by a passion to undertake research that is applicable to the engineering grand challenges and societal concerns that can be addressed through industrial engineering research methodologies. In 2010, she received the competitive NSF-CCLI award to integrate environmental sustainability into the Industrial Engineering curriculum to develop future engineers that are knowledgeable and prepared to work on solving these challenges.

Cynthia Nolt-Helms

Ms. Nolt-Helms is the project manager for EPA's P3-People, Prosperity & the Planet-Program. For the past five years, she has overseen this innovative program to fund sustainability research from over 200 teams composed of university students. These teams have developed sustainable approaches to everything from a green-tea based cancer treatment to the world's first floating wetlands classroom, with many of these projects designed to support sustainability efforts in developing nations. The P3 Program has given over 2000 participants the opportunity to come to Washington, DC, meet their peers and compete for additional funding to develop their innovative technologies. Some of the P3 teams have even gone on to create small businesses or found NGOs.



In her previous years at EPA, Ms. Nolt-Helms managed EPA grants for drinking water research and contributed to the development of drinking water research plans. While working for EPA's Office of Water, she also led agency efforts to develop national wildlife criteria for toxic chemicals and contributed to the Great Lakes Water Quality Initiative Final Rule which included the nation's first aquatic criteria for the protection of higher-trophic level wildlife species.

Ms. Nolt-Helms has a Bachelors degree in Chemistry and Biology from Lebanon Valley College and a M.S. in Environmental Toxicology from Cornell University.

Sergio Pacca

Sergio Pacca is an Associate Professor at the University of São Paulo in Brazil. He teaches in the undergraduate Environmental Management Program, and is affiliated with graduate programs in Energy and Environmental Engineering Sciences. He also has experience teaching Industrial Ecology courses abroad (in the United States, Japan, and Iceland). He has worked as a consultant for the World Bank, UNEP, and Brazilian NGOs. His research is focused on life-cycle assessment (LCA) of energy technologies and extended input-output (I-O) models. He has worked with LCA of renewable energy sources, such as hydroelectric plants, PV, and biofuels. He has built national and regional I-O models to understand the effects of the supply chains on the final consumption of households. His goal is supporting the adoption of low carbon technologies, thereby contributing to carbon emissions mitigation.



Omar Romero-Hernandez

Omar Romero-Hernandez is a Chemical Engineer with graduate studies in Economic Policy and Government and a Ph.D. in Process Economics and Environmental Impact from Imperial College, London, England. Prof. Romero-Hernandez has worked for a diverse range of public and private organizations with large and complex supply chains, such as Procter & Gamble and PEMEX (Oil & Gas). He served as a consultant for Accenture and the Ministry for the Environment. In 2001, he was appointed as Professor at ITAM, and Fulbright Professor in 2009. Prof. Romero-Hernandez is Faculty and a Professional Researcher at the Haas School of Business. He is author of three books: *Renewable Energy Technologies and Policies*, *Industry and the Environment*, and *Introduction to Engineering—An Industry Perspective*; as well as several international publications on engineering, business, and sustainable development. Dr. Romero-Hernandez has led various internationally recognized projects in the field of renewable energy, sustainable business strategies, and business processes. Projects include Life Cycle Implications of Value Chains; Economic, Environmental, and Social Implications of Biofuels; and Business Intelligence in Energy Value Chains. Prof. Romero-Hernandez was the recipient of the 2010 Franz Edelman Award, the world's most prestigious award on Operations Research and Management Science.

Thomas Seager

Thomas P. Seager, Ph.D., is Associate Professor of Sustainable Engineering and the Built Environment at Arizona State University. Dr. Seager is the author of more than 50 publications related to sustainability, with particular emphasis on the environmental implications of alternative energy technologies. Most recently, Dr. Seager has been working in collaboration with researchers at the U.S. Army Corp of Engineers and Purdue University to establish quantitative measures of resilience applicable to complex systems. Dr. Seager's approach emphasizes the importance of understanding resilience management as an on-going process, rather than a variable of state. Most importantly, resilience approaches must be differentiated from (and understood as complementary to) traditional risk-based approaches to be most effective.

Raymond L. Smith

ORay Smith is a Chemical Engineer within the Systems Analysis Branch in the Office of Research and Development at EPA. He obtained his Ph.D. in Chemical Engineering in the area of process design from the University of Massachusetts, Amherst. Ray has worked for the EPA for more than 10 years with focus areas including the evaluation of green chemistries and technologies, chemical process design and optimization, life cycle assessment, and recycle process design for industrial ecology. He has also worked on biofuel analysis projects and is currently a lead for the Sustainable Supply Chain Design for Biofuels team. This project is analyzing various environmental impacts, indicators and sustainability metrics for biofuel supply chains from feedstock production through end use. In addition, the project considers the expansion of biofuel supply chains, different ways the



infrastructure could develop, and how the form of the supply chain could influence impacts, indicators and sustainability metrics.

Rajagopalan Srinivasan

Rajagopalan Srinivasan is an Associate Professor in the Department of Chemical and Biomolecular Engineering at the National University of Singapore. He is concurrently a Principal Scientist at the Institute of Chemical & Engineering Sciences, where he leads the Process Systems and Control Team. Raj received his B.Tech from IIT Madras in 1993 and his Ph.D. from Purdue University in 1998, both in Chemical Engineering. He worked as a research associate in Honeywell Technology Center, before joining NUS. Raj's research program is targeted toward developing artificial intelligence and systems engineering approaches for benign process design, agile process supervision and supply chain management



Martha Stevenson

Martha Stevenson is Senior Program Officer of Research and Development, Markets, at World Wildlife Fund. She has specific content expertise in life cycle assessment (LCA), corporate sustainability, packaging materials, and end-of-life technologies. For the past 1.5 years, Martha ran her own consultancy advising organizations on LCA, including the U.S. Environmental Protection Agency, General Services Administration, PepsiCo, and Environmental Defense Fund on these issues. Previous to that, she managed GreenBlue's Sustainable Packaging Coalition (SPC), where she led development of the Design Guidelines for Sustainable Packaging, the COMPASS software, and Closing the Loop—an international study conducted for the California Department of Conservation to document approaches encouraging the coordination of package design with end of life recovery technologies. This work has led to strong relationships with NGOs, government agencies, and companies focused on materials recovery in North America, Europe, and Australia. Before joining GreenBlue, Martha worked in the private sector at an environmental engineering firm managing site investigation and Brownfield redevelopment projects. Prior to that, Martha worked as a research assistant with Dr. Deborah McGrath on a National Science Foundation-funded project in Manaus, Brazil, studying phosphorus availability in Amazonian soils. Martha earned a B.S. degree in Forestry from the University of the South, Sewanee, Tennessee in 2000.



Thomas L. Theis

Thomas Theis is Director of the Institute for Environmental Science and Policy (IESP) at the University of Illinois at Chicago. IESP focuses on the development of new cross-disciplinary research initiatives in the environmental area. From 1985–2002, he was at Clarkson University, where he was the Bayard D. Clarkson Professor and Director of the Center for Environmental Management. Prof. Theis received his Ph.D. in Environmental Engineering, with a specialization in environmental chemistry, from the University of Notre Dame. His areas of expertise include life-cycle assessment, industrial ecology, environmental policy, the mathematical modeling and systems analysis of environmental processes, the environmental chemistry of trace organic and inorganic substances, interfacial reactions, subsurface contaminant transport, and hazardous waste management. Dr. Theis has been principal or co-principal investigator on more than 50 funded research projects; authored or co-authored more than 100 papers in peer-reviewed research journals, books, and reports; and has delivered in excess of 300 presentations at professional meetings, conferences, and panels. He served as a member of the EPA Chartered Science Advisory Board (2003–2009), and is past editor of the *Journal of Environmental Engineering*. He has published widely on the problem of reactive nitrogen in the environment and is the co-chair of the EPA Science Advisory Board committee on Integrated Nitrogen Management. From 1980–1985, he was the co-director of the Industrial Waste Elimination Research Center (a collaboration of Illinois Institute of Technology and University of Notre Dame),



one of the first Centers of Excellence established by EPA. In 1989, he was an invited participant on the United Nations' Scientific Committee on Problems in the Environment (SCOPE) Workshop on Groundwater Contamination. In 1998, he was invited by the World Bank to assist in the development of the first environmental engineering program in Argentina. In January 2009, he delivered the keynote address at the NitroEurope Conference in Gothenburg, Sweden, and in October 2009 he was a member of the U.S. delegation to the U.S.-Japan Workshop on Life Cycle Assessment and Infrastructure Materials in Sapporo, Japan. Dr. Theis is the founding Principal Investigator of the Environmental Manufacturing Management Program, funded in the first cohort of NSF IGERT awards. He is a member of the International Society for Industrial Ecology, the American Society of Civil Engineers, the American Chemical Society, and the Association of Environmental Engineering and Science Professors.

Arnold Tukker

Arnold Tukker has more than 20 years of experience in sustainability research and policy making. He is currently Business Line Manager for Societal Innovation and Economy at the Netherlands Organisation for Applied Scientific Research TNO, one of the largest not-for-profit research institutes in Europe, with 5,000 staff. He set up the Sustainable Consumption Research Exchanges (SCORE!), a network of several hundred researchers under the EU's 6th Framework Program, which developed knowledge for various international policy agendas, such as the United Nations' 10-Year Framework of Programs Sustainable Consumption and Production (SCP). Recently, with the main umbrella of European NGOs, the European Environmental Bureau; he wrote the "Blueprint for European SCP" (www.eeb.org). He also leads a multimillion project for the EU on the construction of a global economic and environmental input output database (EXIOPOL). He was engaged in the UNEP's Green Economy Initiative and supported UNEP's Resource Panel in editing the report on environmental impacts of products and resources. He also managed the EU Sustainable Product Development Network (SusProNet) on Sustainable Product Services, leading to various scientific papers on sustainable product system development, and a book—edited with Ursula Tischner—*New Business for Old Europe*, published by Greenleaf Publishing, Sheffield, U.K., 2006. He is a board member of various scientific journals, including the *Journal of Industrial Ecology*. Since April 2010, he has been a part-time professor of sustainable innovation at the Industrial Ecology Program at the Norwegian University of Science and Technology (NTNU) in Trondheim, Norway.



Donald Versteeg

Donald J. Versteeg is an environmental risk assessor and sustainability expert with The Procter & Gamble Company. A Principal Research Scientist in the Environmental Stewardship Organization, Dr. Versteeg leads an environmental risk assessment team working to improve risk assessment approaches. His research has ranged from the use of ecotoxicogenomics to understand the mode of toxic action in fish to the generation of quantitative structure activity relationships to reduce animal use in toxicology. He has more than 25 years of industry experience, and has more than 40 publications in refereed journals on the fate, effects, and environmental risk assessment of pharmaceuticals, personal care products, and emerging contaminants. He earned his Ph.D. from Michigan State University, is a member of the Society of Environmental Toxicology and Chemistry (SETAC), and serves as an editor of aquatic toxicology for the journal, *Environmental Toxicology and Chemistry*.



Phillip Williams

Phil Williams is the Vice President of Sustainability and Technical Systems for Webcor Builders. In this position, Phil is responsible for all sustainability efforts related to building construction, internal business processes, and institutional as well as private sector research and development. He directs all work relating to reducing environmental footprint and collaboratively promoting innovative sustainable processes, systems, and materials.



Under Phil's guidance, Webcor recently was selected as the only construction firm to "Road Test" the World Resource Institute (WRI) carbon accounting/green-house-gas (GHG) scope 3 protocol. In 2009, Webcor was the first and only California business to report and independently verify complete Scope 1, 2, and 3 emissions to the California climate action registry. To support construction industry research regarding Supply Chain Carbon Accounting, Webcor, along with six other west coast firms, through the University of Washington, established the "Carbon Leadership Forum."

Phil is Chair of the Industry Advisory Board for the Center for the Built Environment (CBE) through the University of California at Berkeley, serves on the Advisory for the Business Council on Climate Change (BC3 in affiliation with the United Nations Global Compact), and serves on several Silicon Valley/San Jose, California-based Cleantech/Greentech Venture Capital advisory boards. In addition, he serves as the Chairman of the San Francisco Mayor's Task Force on Green Buildings, which developed legislative recommendations that were adopted in 2008 for private sector green building requirements. Phil was also a key member of the Green Building Code working groups established for the Cities of San Jose and Oakland.

Phil is a Professional Engineer, serves as the American Society of Concrete Contractors (ASCC) Sustainability Committee Chair, is a member of the Strategic Development Council BIM committee (SDC under ACI), and American Concrete Institute (ACI) Committee 130 on Sustainability.

Sustainable projects of note include the California Academy of Science (LEED Platinum), Park Mercer (LEED Platinum), San Francisco Public Utilities Commission (SFPUC) Headquarters (LEED Platinum), and more than 40 other LEED projects, of which 53 percent are LEED certified as Platinum or Gold, with project totals exceeding 28 million square feet and \$16 billion of revenue.

B. Erik Ydstie

Erik Ydstie is a Professor of Chemical and Electrical Engineering at Carnegie Mellon University and Professor II of Electrical Engineering, NTNU Norway. He earned his B.S. and M.S. degrees in Chemistry from NTNU in Trondheim, Norway, and a Ph.D. in Chemical Engineering from Imperial College in London, UK. From 1982 till 1992 he was Prof. of Chemical Engineering at the University of Massachusetts. From 1999 and 2000, Dr. Ydstie was Director of R&D for Elkem Metals in Norway. His responsibilities included technical IT, corporate, and business unit R&D portfolio and day-to-day management of the research center. He initiated corporate research programs in the areas of carbothermic aluminum production and high purity silicon for solar cells. In 2005, Dr. Ydstie founded iLS Inc to commercialize nonlinear adaptive control and real time optimization systems. ILS also has been working on commercialization of a new process for making silicon wafer for solar cells. Prof. Ydstie has held consulting agreements with PPG, Elkem, and ALCOA. He is on the advisory boards of the American Chemical Society, Petroleum Research Fund, and the Worcester Polytechnic Institute. He has held visiting positions at Imperial College, Ecole des Mines in Paris, and UNSW in Australia. He has authored more than 200 articles on process control, optimization and modeling of chemical processes. His current areas of research are process control, modeling, design, and scale-up. Prof. Ydstie works on supply chain management and solar cells, aluminum production processes, and oil and gas field control and optimization systems. He won the Kun Li award for excellence in teaching at CMU (2007, 2010), the CAST division award of the AIChE (2007), and he was the Sargent Lecturer at Imperial College in 2006.



Fengqi You

Fengqi You is an Assistant Professor of Chemical and Biological Engineering at Northwestern University. He received his Ph.D. from Carnegie Mellon University in 2009, and a B.S. from Tsinghua University in 2005, both in Chemical Engineering. His graduate research is concerned with the development of mixed-integer nonlinear programming models and algorithms for the design of chemical supply chains under uncertainty. From 2009–2011, Dr. You was an Argonne Scholar at Argonne National Laboratory, where his efforts were concentrated on the analysis, design, and optimization of sustainable energy supply chains. He started as an Assistant Professor at Northwestern University in 2011. His group's research focuses on the development of novel computational models, optimization techniques, and systems analysis methods for problems in process-energy-environmental systems engineering. Professor You has published more than 25 journal articles and book chapters. His recent honors include the W. David Smith, Jr. Award from the CAST Division of AIChE (2011), Director's Postdoctoral Fellowship from Argonne National Laboratory (2009–2011), and the Ken Meyer Award for best doctoral thesis at Carnegie Mellon University (2010).



Position Statements

Bhavik Bakshi

Sustainable Supply Chains as Techno-Ecological Networks

My group's research is motivated by the need to understand, learn from, and emulate ecological systems to develop human-designed systems that are likely to be sustainable. Over the last decade, our work has developed ways of accounting for the contributions from nature for supporting human activities. The main motivation for this work is that such accounting is essential for understanding and appreciating the role of the systems essential for sustainability of all planetary activities.

This has resulted in many directions of research, including the use of thermodynamic methods for resource accounting and for integrated analysis of industrial and ecological systems. This work has culminated in the development of a framework for Ecologically-Based Life Cycle Assessment (Eco-LCA). Application of this framework and related data to products (e.g., transportation fuels) has resulted in unique insight, such as the apparent trade-off between renewability and physical return on investment. This insight implies the importance of relying on the "free" work done by nature and conserving these ecosystem services for maximizing renewability and return on investment. Recently, we have also shed light on the carbon-nitrogen nexus for these fuels by showing that many biofuels may save the carbon cycle, but worsen the nitrogen cycle. This involves the use of new data about both cycles and a definition of the nitrogen footprint.

This work is relevant to supply chain management because it helps to identify the contribution of various processes in the supply chain to the overall environmental impact. This information could be used to determine where improvement efforts should be directed to enhance supply chain sustainability. In addition, our work is also relevant for understanding the risks to industry and economic activities due to depletion of ecosystem services. The input-output framework also can be used to connect the latest advances in life cycle assessment with the latest methods in operations research and supply chain management.

I expect to learn more at this Workshop about sustainability and supply chains from various perspectives, including various academic disciplines and industries. This should help in motivating further research and collaborations that can address many practical challenges of achieving sustainability in supply chains.

Russell Barton

My primary purpose for attending the workshop is to gain a better understanding of sustainable production and supply chains, particularly for the chemical and batch process industries. I am seeking cross-fertilization opportunities with the research community that I support as an NSF program director. This community focuses primarily on discrete part manufacturing and operations management and associated supply chains. The following titles of recently funded research in the programs I manage indicate the opportunity for our communities to learn from each other:

- Real-Time Control of Production Systems for Energy-Efficient Manufacturing: Theory and Applications;
- Cost-Effective Energy Efficiency Management of Sustainable Manufacturing Systems;
- Closed Loop Supply Chain Design for Uncertain Carbon Regulations and Random Product Flows;
- Optimizing the Supply Chain for Cost and Carbon Footprint; and
- Analytical Approaches for Assessing the Revenue Aspects and Environmental Impacts of Demanufacturing.

My own supply chain research (in collaboration with Jun Shu at Penn State) focuses on the monitoring of timeliness and correctness of the movement of entities through a supply chain. A class of data we call individualized trace data identifies the real-time status of individual entities as they move through execution processes, such as an individual product passing through a supply chain. A state-identity-time Framework represents individualized trace data at multiple levels of aggregation for different managerial purposes. Using this framework, we formally define two supply chain quality measures—timeliness and correctness—for the progress of entities through a supply chain. The timeliness and correctness metrics provide behavioral visibility that can help managers to grasp the dynamics of supply chain behavior that is distinct from asset visibility such as inventory. We develop special quality control methods using this framework to reduce overreaction of supply chain managers faced with large volumes of real-time data (e.g. RFID or GPS data).

Beth Beloff

From my work in seeking collaboration between companies on qualifying the sustainability of supplies and suppliers in their joint supply chains, I have several positions to share. They are as follows:

1. The purchasing decisions of companies and other kinds of organizations contribute significantly to the “sustainability” or the environmental footprint that they create; creating sustainable supply chains will push better decisions regarding sustainability through the whole value chain of commerce.
2. Only through better information regarding sustainability aspects of products, processes and services in the supply chain can decision makers make better decisions.
3. Requesting sustainability-related information and verification of that information regarding attributes of products and practices of suppliers is costly to both the supplier and the purchaser, particularly if each purchaser is asking a different set of questions.
4. Getting reasonable lifecycle data about materials in products is both costly and time consuming. The methodologies are complex and expensive.
5. There is no standardization or consensus regarding the definition of a sustainable product system, although there are numerous certifications that cover certain aspects of sustainability regarding products.

6. Working collaboratively with organizations with similar supply chains to 1) request information of suppliers, 2) verify that information, 3) share the information with others, and 4) mentor suppliers as to how to improve will help improve the sustainability of the whole supply chain.

Bert Bras

The design of sustainable product networks and supply chains is a complex issue. It is very easy to focus on a particular subset of problems and lose sight of the larger picture needed to achieve sustainable development, (i.e., “development that meets the needs of the present generation without compromising the needs of future generations”).

While performing this workshop, we should not ignore prior work and results from other workshops in the area. For example, in 2001, the National Science Foundation and Department of Energy sponsored a comprehensive global study on Environmentally Benign Manufacturing. The study found that there was no evidence that the environmental problems from our production systems are solvable by a “silver bullet” technology [1]. Rather, the need for systems-based solutions was noted, requiring a comprehensive systems approach in which, for example, the product’s design is performed in conjunction with its logistical and recycling systems, integrating key disciplines such as environmental science and policy, engineering, economics, and management. Several key elements are needed to move from our current “take-make-waste” production system to a sustainable system. Clearly, this raises the level of design complexity and a need exists for a framework for such a systems-based approach that is both efficient and effective in reducing environmental impact while maintaining or increasing a supply chain’s technical and financial performance.

While many researchers are working to address important needs in sustainable manufacturing, the cumulative impact of the work is often limited by its fragmented nature, lack of a systems view, and lack of connectivity to industry. Critical elements needed to achieve a systems view and move to sustainability are life-cycle and closed loop thinking, multi-scale/multi-level modeling and assessment, inclusion of geospatial locality, and understanding societal and user behavior.

Closed loop thinking that includes material recycling, product and part remanufacture as part of an extended supply chain is gaining ground, but is still an exception rather than a rule. Especially remanufacture can result in significant material and energy savings, if done appropriately with proper warranties and pricing.

More and more people are realizing that local conditions can affect supply chain performance enormously. For example, moving an entire facility or supplier from a region with coal-fired electricity generation to an area where hydropower is prevalent may offer more benefits than incremental process improvements.

Emerging concerns around local water consumption and use also force rethinking of production and process locations and technologies. Whereas greenhouse gases are a global issue, water scarcity and quality is typically a local issue subject to a variety of local policies and regulations.

The importance of understanding consumer and human behavior is widely recognized in business and also gaining traction in engineering. For example, good truck driver behavior can improve fuel efficiency significantly—outperforming many bolt-on technologies. Similarly, any efficiency gains can be negated by rebound effects, if one is not careful.

Last, but not least, we also should not ignore the importance of good basic engineering. Reducing material intensity, increasing energy efficiency, etc. are all based on good engineering practices. Nevertheless, just improving efficiency will not be enough. Resources should be channeled to innovation and adoption of potentially game-changing technologies and products. Proper up-front modeling and assessments are crucial in order to avoid unintended consequences from wide-spread adoption.

1. Gutowski, T.G., C.F. Murphy, D.T. Allen, D.J. Bauer, B. Bras, T.S. Piwonka, P.S. Sheng, J.W. Sutherland, D.L. Thurston, and E.E. Wolff, *Environmentally Benign Manufacturing*, 2001, International Technology Research Institute, World Technology (WTEC) Division: Baltimore, MD. (www.wtec.org/pdf/ebm.pdf)

Maria K. Burka

Sustainable product systems and supply chains cover areas of great interest to NSF. Numerous core programs fund research in various aspects that will be discussed at the workshop. In addition, there are many cross-cutting, NSF-wide programs that these topics would fit directly. Some examples include Cyber-enabled Discovery and Innovation (CDI), Software Infrastructure for Sustained Innovation (SI2), etc. These solicitations as well as core program descriptions can all be found at <http://www.nsf.gov>.

Heriberto Cabezas

Sustainability is widely associated with the statement from the World Commission on Environment and Development, 1987: "... development that meets the needs of the present without compromising the ability of future generations to meet their own needs..." Hence, sustainability is about the world supporting human society for the indefinite future. Because a major feature of human society is the production and use of goods and services using a supply chain, it is important for sustainability that these supply chains spanning the entire life-cycle be as sustainable as possible. To do this in any practical way, however, one needs at least semi-quantitative means of measuring progress towards or away from sustainability. There is, therefore, a need for scientifically sound indicators and metrics to at least provide quantitative measures of progress. Note, though, that there is a distinct difference between pollution prevention and sustainability. Pollution prevention is when the environmental impact is reduced along the supply chain for the activities of raw material acquisition and transportation, goods and services production, goods and

services distribution, and goods disposal. Pollution prevention is based on indicators that may include indexes of environmental impact, energy efficiency, raw material to product ratios, etc., and these can greatly reduce environmental impacts when used judiciously. Sustainability, however, goes beyond reducing environmental impacts and considers whether the underlying processes in the ecosystem, energy flow and cycling system, the economy, and society are functioning well and are being preserved. This requires a wider look, not so much at the components of the supply chain, but at the supply chain in its entirety. This requires the use of sustainability metrics, which may be based on footprint analysis (e.g., ecological foot print), energy systems analysis (e.g., energy), thermodynamic analysis (e.g., exergy), economics (e.g., green accounting), and information theory (e.g., Fisher information); and it also requires criteria that relate these metrics to sustainability. These sustainability indicators and metrics are necessary for the design and retrofit for sustainability of supply chains spanning the product or service life-cycle in its entirety.

Vincent Camobreco

As part of revisions to the National Renewable Fuel Standard program (commonly known as the RFS program) as mandated in the Energy Independence and Security Act of 2007 (EISA), EPA analyzed lifecycle greenhouse gas (GHG) emissions from increased renewable fuels use. EISA established eligibility requirements for renewable fuels, including the first U.S. mandatory lifecycle GHG reduction thresholds, which determine compliance with four renewable fuel categories. The regulatory purpose of EPA's lifecycle GHG emissions analysis is therefore to determine whether renewable fuels produced under varying conditions meet the GHG thresholds for the different categories of renewable fuel. Determining compliance with the thresholds requires a comprehensive evaluation of renewable fuels, as well as of gasoline and diesel, on the basis of their lifecycle emissions.

In order to calculate the lifecycle GHG emissions of various fuels, I led the team at EPA that utilized models that take into account energy and emissions inputs for fuel and feedstock production, distribution, and use, as well as economic models that predict changes in agricultural markets. In developing this analysis, the Agency employed a collaborative, transparent, and science-based approach. Through technical outreach, the peer review process, and the public comment period, EPA received and reviewed a significant amount of data, studies, and information on our proposed lifecycle analysis approach. We incorporated a number of new, updated, and peer-reviewed data sources in our final rulemaking analysis, including better satellite data for tracking land use changes and improved assessments of N₂O impacts from agriculture.

The lifecycle methodology that we developed for the RFS rulemaking analysis included the use of economic models to perform a consequential type of lifecycle analysis. This has implications for the design of sustainable product systems and supply chains. The lifecycle approach is itself a way to measure impacts across product systems and supply chains. Furthermore, the type of lifecycle analysis that was conducted as part of the RFS analysis for renewable fuels has implications on the type of information that could be included in examining other product systems or supply chains.

John B. Carberry

Supply Chain Sustainability

Moving a supply chain toward a more sustainable position requires analyzing that particular business versus the specific sustainability issues that are most impacted by that business. The sustainability of suppliers, customers, and one's own manufacturing must be assessed and that must balance the environmental, societal, and business issues in combination. At least for chemical companies, the summary developed by the Center for Waste Reduction Technologies of the AIChE is an excellent list of "environmental issues" to start from. From that, an industry can develop a plan for more sustainable manufacturing of more sustainable products in a more sustainable business area.

Andreas Ciroth

Sustainability Assessment

I have worked in sustainability research and consultancy since about 1998 on projects for industry, governments, organizations, consultancies, and universities. I am working in method development and implementation for LCA, social LCA, and Life Cycle Costing. I also work in software and data development and have been involved in several smaller and larger projects. I like to use advanced statistical and analytical methods "where fit," and I especially like the statement, "*vom Primitiven über das Komplizierte zum Einfachen*" (from primitive, to complex, to simple) as guidance for developing anything. This statement is attributed, somewhat unfortunately, to both Wernher von Braun and Antoine de Saint Exupéry.

I see the following needs for sustainability assessment and its application, and would like the workshop to discuss these, and ideally, decide on next steps:

1. Finding the right scope for sustainability analyses: Carbon footprint/(environmental) LCA/social LCA/economic impacts over the life cycle, LCC—all provide some aspects of sustainability assessment. When applying one of these, there are different nuances and modeling decisions that usually influence both the scope of the analysis and the effort. One example is the impact categories addressed in an LCA (e.g., toxicity and land use or more the classic categories as GWP, AP, EP, etc.). There is not really guidance for this scoping today, besides a review panel that might question these modeling decisions by expert judgment. Consequently, many studies might investigate spots that are not really relevant for their own research/study interest and bypass others that would be required.
2. Finding ways to deal with diverse information: This is linked to the statement above. One benefit of choosing a single score method is the simplicity of the result; so it might have been selected not because it fits the problem of interest but because the result is more easily understood. Sustainability is always a diverse issue; therefore, knowledge and tools on how to deal with diverse information—especially ways to aggregate/interpret/process information in results of analyses so that it can be understood by the addressees—are important. Currently, there are some approaches discussed, but rarely applied.

3. Availability of transparent data and transparent tools: LCA often claims to be science-based, but many of the tools and data are not transparent. This is well accepted in practice, and yet contradicts science and prevents a more in-depth quality assurance process. While there are sensitivity issues, of course, that need to be respected, there are currently few incentives to provide transparent data (and tools), which makes data and tools more often nontransparent than necessary.
4. Interoperability of tools and data: Currently, many LCA tools work in isolation; exchange from one tool to another is not usually possible without information loss and (even if the loss is accepted) in an automated way. The LCA data exchange formats are interpreted somewhat differently by many tools, which always makes data exchange a surprising, non-routine effort. This needs to be changed. Tools should work together.
5. Making better analyses and validating data and studies: The modeling and quality assurance process for LCA studies seems to be somewhat old-fashioned and simple. There are usually many processes to be connected in a study, but each process is modeled as a linear combination of inputs and outputs that is generated once and expert judgment is usually employed to evaluate its quality. Uncertainty information is usually not added or added with expert judgment only, although flows for processes are uncertain. There are more refined quality assurance tools available “outside” of the LCA domain that should be investigated. For the models, generic data are used for (usually) a large part of the data. Methods of collecting real data and integrating it into cases and studies should be investigated.
6. Sustainability Life Cycle Assessment: These assessments should be made much more available for day-to-day decisions. Historically, LCA has been quite an academic and research field. LCA needs to be more available in the everyday life of businesses and consumers in a way that is “easy to consume and use.” I believe this includes my points 1–5, but adds communication and maybe other things, such as intrinsic incentives to use LCA information.

Andres Clarens

My research groups’ interests lie broadly in the areas of anthropogenic carbon flows, reuse, and sequestration. Specifically, we carry out work in: 1) high-pressure fluid-phase behavior of CO₂ mixtures and 2) carbon accounting of systems-level processes. These complementary areas are important as policymakers and engineers grapple with better ways to manage the emissions that are driving climate change. There is currently a great deal of uncertainty and lack of understanding of how and where carbon moves through the technosphere. Our work aims to try and fill some of these gaps, so we can make more meaningful progress on the climate change problem. In preparation for this workshop, I will focus my discussion on the second area, larger systems-level research, since it is the most closely related to supply chain modeling.

Over the past several years, we have been exploring the large-scale systems-level environmental impacts of engineered processes. This work is of vital importance as government-mandated CO₂ emissions reporting rules are developed. Fundamental advances in the science of life-cycle

assessment are needed to provide the necessary tools in carbon accounting. To this end, we are developing a model for transportation departments, allowing them to incorporate CO₂ emissions into pavement management decisionmaking. This project aims to go “beyond” the traditional life-cycle assessment scope to try and embed the knowledge into the engineering design process. There is a good deal of overlap between this work and supply chain design. In particular, we are looking at the ways in which decisions about maintenance set off a cascade of processes from contractors and state agencies to move huge amounts of material and create significant environmental burdens. This work has also highlighted some of the ways in which existing life-cycle methodologies, which are typically used to study manufacturing products or processes, are inadequate for modeling large-scale infrastructure projects with use phases on the order of many decades.

Another project is using life-cycle modeling techniques to characterize algae-based biofuels and assess how large-scale deployment of algae for bioenergy will impact the environment. This is a particularly challenging problem because there are few operating examples upon which to develop systems-level models, and yet the scale at which some would deploy the technology is quite large. The results of the algae work are being used to inform future research; our team is working to explore one promising area that would leverage synergies with wastewater treatment and carbon sequestration. This work has revealed how little is known about the ways that CO₂ would be sourced in the marketplace for use in sequestration or reuse projects. This is not a trivial problem, since the scale of CO₂ that is used industrially today is considerably smaller than the amount of CO₂ that is emitted in combustion gases and other waste streams. Many trained professionals believe that using flue gas from fossil plants is a trivial obstacle with few collateral impacts. The reality is likely to be quite different, and this work is trying to identify the tools that will be needed to make better management decisions. Understanding CO₂ supply chains is likely to be an important topic of research in the short term until we can move toward more carbon-neutral fuel sources.

This workshop will be a valuable opportunity to learn about new analytical tools being applied by the supply chain community. The area of carbon management is nascent and could benefit from the lessons learned by the supply chain community. While some characteristics of carbon management (e.g., scale, stocks and flows, and volume) are likely to be unlike most others, the academic literature contains a number of examples of how to investigate co-products and their burden allocation. I expect this workshop will provide a useful venue to explore potential collaborations and to learn about the state-of-the-art in fields closely related to our own interests.

Joseph Fiksel

Supply Chain Resilience and Sustainability

Leading global companies are expanding the scope of their sustainability initiatives to encompass the full product life-cycle, ranging from the conduct of upstream suppliers to the disposition of obsolete products. For example, HP and Wal-Mart have implemented green purchasing policies to ensure that their suppliers adopt sustainable business practices. As multinational firms extend into emerging markets, globalization and outsourcing have only accentuated the importance of

environmental and social responsibility in supply chain management. At the same time, supply chain disruptions such as natural disasters and contamination incidents have heightened concerns about business continuity and product integrity.

Life cycle assessment (LCA) tools are increasingly used to support business decisions regarding new product introduction, supplier selection, capital investment, supply chain operations, and product take-back processes. LCA methods can be challenging to apply, and may be inappropriate if adequate data are not readily available. However, life cycle *thinking* is essential for a modern enterprise to understand risks and opportunities throughout its supply chain. In some cases, the use of streamlined LCA or footprint indicators may be sufficient to support strategic priority-setting and decisionmaking. For example, Coca-Cola has adopted a water stewardship strategy based on a water efficiency ratio (i.e., liters of water per liter of product) that they estimated to be about 2.5 in 2007. The company's ultimate goal is to achieve "water neutrality" by returning water to nature equivalent to what it uses in its operations.

Recently, much attention has been focused on the "energy-water-nexus"—water is essential to the supply of energy and vice versa. In fact, the global water cycle is closely linked to the global carbon cycle, with vegetation playing a vital role through photosynthesis. Extension of this integrative thinking suggests the "material-energy-water nexus"—materials are essential to the supply of both energy and water, and vice versa. In fact, the root cause of the enormous carbon footprint of the U.S.—over 7 billion metrics tons per year—is *material throughput*, which drives the consumption of energy throughout the economy.

Current efforts at supply chain sustainability improvement are focused on incremental efficiency gains, such as shorter transport distances and pooled urban distribution via common carriers. However, the real sustainability challenge is to reduce the growth of material requirements—to decouple economic wellbeing from resource consumption. What is needed is a paradigm shift from a *material-based* economy based on throughput, product delivery, and material wealth; to a *value-based* economy based on knowledge, service delivery, and quality of life.

Finally, the journey to sustainability must be accomplished in an increasingly complex and unpredictable business environment. Technological innovation, resource scarcity, regulatory pressures, and climate change—as well as political and economic volatility—are creating new challenges for global supply chain management. In order to remain competitive, enterprises are beginning to emphasize resilience—the capacity to survive, adapt, and flourish in the face of turbulent change. For example, Dow Chemical is working with Ohio State to measure and improve supply chain resilience in its worldwide businesses.

Resilience is sustainability in real-time. Put another way, resilience in the current environment is a prerequisite for achieving long-term sustainability. Human societies can learn from the resilience characteristics of living systems—a balance between autonomy and control, and a keen ability to sense and respond to threats. It is important for government, industry, and communities to work

together in order to ensure both the sustainability and resilience of the natural resources, economic assets, and infrastructure that represent the foundation of future economic prosperity.

William P. Flanagan

William Flanagan leads GE's Ecoassessment Center of Excellence (COE) and works closely with GE Corporate Environmental Programs, GE Ecomagination, and many of the GE business units on a variety of product-focused environmental issues and strategies. The ecoassessment COE focuses primarily on life cycle assessment and carbon footprinting and is also working to implement life cycle management approaches to guide internal product development teams. We are participating in this workshop specifically to share ideas and learn more about what others are doing in this space. We hope to come away from this workshop with fresh new insights that can potentially be reflected in our ongoing program development.

Our experience driving sustainability-related projects within a business context has led to insight around five enabling principles that we feel are important to consider when formulating product ecodesign strategies:

- (1) Be strategic and selective. Application of LCA, and more specifically the collection of inventory data to support LCA or supply chain initiatives, can be resource intensive. While LCA is a very powerful tool that can provide deep and valuable insight, it must be applied strategically and selectively to ensure maximum benefit.
- (2) Leverage qualitative screening approaches. Insights can be gained by applying qualitative approaches early in product development. The reduced time, effort, and expertise required for qualitative screening approaches offers the potential for cost-effective application to a wider spectrum of product development activities. Screening approaches should serve as a funnel to identify those opportunities requiring further analysis using more sophisticated quantitative approaches, such as structured DfE methodologies or detailed LCA.
- (3) Focus on value creation. For any initiative to thrive within industry, it must create value. There are many opportunities to create value from sustainability-based initiatives, particularly those focused on energy and resource efficiency.
- (4) Be flexible and customize programs for relevance to individual business context.
- (5) Leverage the power of innovation. Great ideas can come from anywhere within a company. Invite active engagement, particularly in customization of tools and approaches.

Mark Goedkoop

Towards an LCA 2.0: Our Rethinking of the Position of LCA as an Important Basis for Decision Support

Motivation

After being one of the key companies in the LCA scene for more than 20 years, with achievements in developing and marketing the most widely used LCA software; developing leading methodologies such as Eco-indicator and ReCiPe; and serving as an active contributor in many

organizations, promoting transparency and open access to data and methods; we realized the LCA world is rapidly changing as companies are starting to understand sustainable products have become a competitive advantage. Sustainable products are an important growth- and value-driver.

Method

We gathered information from clients and opinion leaders, studied several trend reports, and analyzed articles (e.g., *Harvard Business Magazine* and the SLOAN/MIT publications). We engaged in the development and road-testing of the WBCSD/WRI GHG protocol and in the Sustainability Consortium as a Tier1 member. We also experimented with changing the way we make offers to gauge responses from clients.

Results (What we see happening in the market)

LCA has always been done in an ad hoc mode and a key focus was writing the report. Such ad hoc studies have the reputation of being expensive, and this is not completely untrue. Ad hoc studies are relatively inefficient to conduct, and by the time the results are in, the issue may already have lost its priority.

Many companies are now changing this, and are developing internal competence centers that can take a much more structural and efficient approach. The internal competence center works with one database that gradually grows to cover all major activities in which the company is engaged. This internal knowledge base makes it much more efficient and effective to answer questions, screen issues, and set priorities. The shift is from report-writing to actively engaging in design and management decisions.

Relevance of These Results

The new trend has major implications for the actors in the LCA community. LCA moves from fringe activity in a niche market to a strategic tool for companies that want to use sustainability as a growth-driver, and a value-creator.

Implications

This means:

- Education on a massive scale is needed to train the people in the competence centers.
- New tools are needed to support such decisionmaking.
- Instead of focusing on reports, EPDs, and green marketing; LCA practitioners need to get engaged in the way companies want to create a decision support system in design processes and management decision support.
- Data and methodologies need further standardization and transparency. It is unthinkable that in the long run, companies and clients or consumers will put trust in privately held, confidential data.

Ignacio E. Grossmann

Optimal Design of Sustainable Chemical Processes and Supply Chains

My general research interests lie in the application of mathematical programming to the design and operation of chemical plants and process supply chains. More specifically, my research interests are in process synthesis, energy and water integration, process flexibility, design under uncertainty, planning and scheduling of batch and continuous processes, supply chain optimization, and algorithms for mixed-integer and logic-based optimization. Within these areas we have worked on a number of problems related to the optimal design of sustainable chemical processes and supply chains.

We have developed in our group a number of mathematical optimization models for heat integration that include the linear programming transshipment model for predicting the minimum energy consumption and/or cost for a set of hot and cold streams (Papoulias and Grossmann, 1983), and a mixed-integer nonlinear programming model for automatically synthesizing network structures in which energy consumption, number of units, and area cost are simultaneously optimized (Yee and Grossmann, 1990). In addition, we have developed a nonlinear programming model for simultaneous optimization and heat integration (Duran and Grossmann, 1986) that has the interesting effect of reducing the consumption of feedstock through efficient energy integration. We have also addressed the synthesis of integrated process water networks for minimizing the consumption of freshwater. The optimization problem involves bilinearities that give rise to multiple local solutions (Galan and Grossmann, 1998). We have developed a spatial branch and method to rigorously obtain the global optimum in these networks (Karuppiah and Grossmann (2006). We have recently extended this work to more general superstructures (Ahmetovic and Grossmann, 2011)

We have also directed our efforts toward the energy and water optimization of biofuel plants; for example, the design of corn based ethanol plants (Karuppiah, Peschel, Martín, Grossmann, Martinson, and Zullo, 2008) in which the steam consumption was reduced by 66 percent through the use of multi-effect distillation columns. In a subsequent series of papers we addressed the design of second generation biofuels plants using a superstructure optimization approach to optimize energy use in these processes (e.g., bioethanol plants from switchgrass via gasification and hydrolysis [Grossmann and Martin, 2011]). We have also addressed the minimization of freshwater consumption in some of these plants. For corn based ethanol plants we showed that a consumption as low as 1.5 gallons of freshwater per gallon of ethanol can be achieved (Ahmetovic, Martin, and Grossmann, 2010).

We have also considered environmental issues in design and operation of process systems and supply chains through a multi-objective optimization framework. For instance, in Grossmann, Drabbant, and Jain (1982) we incorporated toxicology measures to be minimized versus the maximization of net present value in the design of chemical complexes. More recently we addressed the bi-criterion optimal design and planning of sustainable chemical supply chains under

uncertainty (Guillen-Gonzalez and Grossmann, 2009) in which uncertainties in the emissions of the Eco-indicator-99 are considered. We have also addressed the problem when there are uncertainties in the damage assessment model (Guillen-Gonzalez and Grossmann, 2010). Finally, we also performed research on an interesting case study related to a hydrogen supply chain in the UK where reforming, biomass and coal gasification technologies were considered (Guillen-Gonzalez, Mele, and Grossmann, 2010).

Bruce Hamilton

NSF has established a major new cross-NSF investment area, Science, Engineering, and Education for Sustainability (SEES). SEES is offering a number of new funding opportunities that are very relevant to the topic of this workshop. The workshop itself provides an opportunity for teams to nucleate and go on to submit winning proposals for SEES funding. For example, one such opportunity is the RCN-SEES track of the already posted RCN solicitation. RCN stands for Research Coordination Networks. RCN grants support research coordination, not research itself, and they provide funding for new interdisciplinary research networks to assemble. RCN-SEES grants can be for up to \$750K, with a duration of 4–5 years. New RCN-SEES grants I am managing that are relevant to this workshop are one on biofuels sustainability and another on sustainable manufacturing.

Workshop participants should not let this funding opportunity pass them by. The next deadline for RCN-SEES track proposals is February 3, 2012. The solicitation is posted at <http://www.nsf.gov/pubs/2011/nsf11531/nsf11531.htm>. Another major new SEES solicitation is being posted that supports sustainability network research, not just research coordination—the Sustainability Research Networks (SRN) solicitation. SRN awards can be for up to \$12 million for up to 5 years. Additionally, another SEES solicitation that is being posted is the Sustainable Energy Pathways (SEP) solicitation, with research grants for up to \$3 million over 3 years. For international research, the PIRE solicitation, focused entirely on SEES, is already posted at <http://www.nsf.gov/pubs/2011/nsf11564/nsf11564.htm>, with a deadline of October 19, 2011, and so is the G8 Dear Colleague Letter on material efficiency, with a deadline of September 30, 2011 (see <http://www.nsf.gov/pubs/2011/nsf11068/nsf11068.jsp>). Also being posted is the SEES Fellows solicitation for support of post-docs in the sustainability area. These are all wonderful and immediate funding opportunities of relevance to this workshop.

Troy R. Hawkins

This workshop has grown out of efforts underway within the Sustainable Technology Division of the National Risk Management Research Laboratory on the design of sustainable supply chains for biofuels and consumer products. One approach to this problem is to focus on a particular supply chain or perhaps a particular process within a supply chain over which one has control and to modify aspects of the process or processes to improve the environmental profile. It soon becomes clear, however, that although each actor's sphere of control within a supply chain may be small, the ultimate goal is to optimize the environmental performance across the supply chains providing

inputs to the final product as well as the remainder of the product life cycle. This is the reason “product systems” was included in the workshop title. To a great extent, the workshop participants also reflect two primary areas: focused design and broader systems analysis. Both of these skills are required for the design of sustainable product systems and supply chains. The challenge from the focused design perspective is that while optimization may only be tenable for a narrow system boundary, this approach risks missing effects occurring outside the boundary. The challenge from the perspective of a broader systems analysis is that moving between detailed, high resolution processes and their interactions with the global system requires so much information that models generally address a simplified representation of reality arrived at through crude assumptions.

Through my involvement in planning this workshop, I have had the opportunity to interact with an incredible group of individuals involved in the Organizing and Advisory Committees. The final format of the workshop is stronger for each of their contributions. If you were to ask each of these individuals what goals and key outcomes of the workshop are you might think we were planning 14 distinct workshops. Yet, there are many common points and in the end I hope the workshop does some small justice to this diversity of perspectives. In the end, I believe we have managed to bring together experts on different aspects of this topic from academia, government, and industry in a forum where they can discuss the current state of research and practice in this area, explore opportunities for cross-fertilization of research efforts across disciplines, and prioritize and make recommendations regarding research directions. For the most part, the workshop participants approach this topic from an engineering perspective, some coming out of chemical engineering and others from a broader systems analysis or decision-support perspective. While most participants are from the U.S., the final group represents a range of geography with Europe being the second best represented region.

In moving the design of sustainable product systems and supply chains forward as a research area, there are a few practical challenges I see that need to be overcome. None of these are insurmountable. However, addressing them may require shifts in our approach.

The first challenge is to focus on collaboration and coordination rather than competition. There is a lot of work to be done; the limitations are resources and time. Research support should be designed to promote openness and sharing of information and to push back against individuals’ tendencies to restrict access to their work in order to maintain competitive advantage. Comprehensive environmental systems analysis requires a large amount of data and highly complex models. Performing analysis across levels of resolution makes it necessary to link models together. This requires harmonization, where appropriate, and coordination across research efforts. This, however, should be done without compromising the healthy competition needed to allow for creative destruction and replacement of models and creative freedom in research efforts.

The second challenge is the need to agree on everything before we move forward on anything. One example of this is the amount of attention that has been placed on how to define or frame sustainability. The ideological or philosophical goals of sustainability are more or less understood. The problem is operationalizing these goals in the face of considerable data gaps, model/system

complexity, and drivers working against dramatic changes in existing systems of production and consumption. Another example is the ongoing efforts to agree on a single method for calculation of metrics or impacts. This exercise is useful for research coordination and facilitating information transfer across efforts, but it should not delay progress on the development of the new methods needed. A better approach would be to demonstrate best practice through carrying out high-quality analyses that can be used as examples for the next generation of work.

A third challenge is the large amount of data required for comprehensive environmental systems analysis. This presents a particular challenge for research efforts because these data are costly and time consuming to develop and, yet, there is not a lot of research credit to be gained solely through data collection. My experience lies primarily in the area of life cycle assessment (LCA). There are many unexploited opportunities for application of LCA and we have many of the pieces needed for sustainable product systems and supply chain design in terms of models. The problem is the lack of data—and especially high-quality datasets—that can be applied in a consistent way across different models. One way to move forward in this area is to require disclosure of datasets together with publication of results in such a way that they can be easily integrated into consecutive modeling efforts by others.

A fourth challenge is that the network tying together modeling efforts relevant to the design of sustainable product systems and supply chains is not sufficiently interconnected or efficient. Only a small group of experts often know how to run the appropriately complex models of economic and environmental systems. These individuals may be connected with their counterparts working with other models, but few have an overview from the perspective of the complete system. One option would be to develop user-friendly interfaces, but this is difficult work that is currently not well rewarded. User interfaces must allow access to the richness of the model while providing appropriate feedback and access to underlying information to prevent misuse or misinterpretation of results. This challenge could be addressed by designing research support that promotes interaction across levels of detail and recognizes the contribution of interfaces that simplify access to complex models and streamline interaction between models.

There are three key outcomes I hope to see from this workshop:

- (1) A strong report detailing research needs and priorities and proposing some paths for accomplishing these things.
- (2) Continued interaction between the attendees and the development and growth of a network around the design of sustainable product systems and supply chains.
- (3) The development of proposals leading to funded, well coordinated, and collaborative projects focused on the design of sustainable product systems and supply chains.

My intention is that the report from this workshop will be picked up and used to influence decision-making regarding research supported by government, industry, and non-governmental organizations. I also hope that the opportunities provided by existing approaches and their use in combination will be picked up by those involved in the practicalities of product system and supply chain decision-making and used to shift the paradigms of their organizations. The National Science

Foundation is already committed to funding projects in this area and this workshop will serve as a starting point for discussions leading to research coordination and collaboration projects addressing the design of sustainable product systems and supply chains. Finally, this workshop contributes to building the connections between individuals involved in different aspects of this problem who are required to move forward on appropriate complex efforts addressing this problem with a solid grounding in social and economic realities.

Michael R. Hilliard

Three recent research efforts provide a view into my interests in sustainable supply chains. The intersection of the three efforts is in the production of biofuels, particularly the potential for developing a sustainable cellulosic ethanol supply. The corn-based ethanol industry has been able to leverage the existing corn processing infrastructure, but the cellulosic industry will require almost all new infrastructures. I am particularly interested in the question of what type of system will evolve when viewed from a macro level. Will biomass production be focused in a few high density locations (a “biomass belt”) or will biomass be grown in smaller quantities spread across a wider collection of locations using marginal lands? Will pre-processing facilities become economical, producing a more transportable biomass format? What will be the preferred size for refineries, balancing economies of scale with costs of transportation and distribution? How will our demand for biofuels be distributed relative to population—uniformly or clustered?

We began studying these questions by developing a supply chain model focusing on the economics of the infrastructure and the linkages between the actors in the supply chain. We developed a prototype optimization model, the Biofuel Infrastructure, Logistics and Transportation (BILT) model capable of simultaneously specifying infrastructure for the entire supply chain, including selection of biomass, transport, location, and capacity for preprocessing and refinery facilities and distribution. The supply chain is modeled through a mixed integer linear program, a technique ideally suited for problems with multiple complex and contradictory objectives and constraints including the economic collaboration between entities. The MILP approach can be effectively parallelized for high performance computing, allowing the global optimization model to solve difficult problems and scale up for nationwide analyses. We are working to provide a limited version of the BILT on-line while the full model is being integrated into a national economic model of biofuel sustainability.

In an initial effort to consider the interplay of environmental effects and economic demands, we developed a model for locating plantings of switchgrass in a watershed. Using an environmental model to estimate the local and downstream effects of plantings in various types of soil in various locations, I developed an optimization approach to maximize profit and water quality measures (potassium, nitrogen, and sediment) while limiting the conversion of agricultural land to switchgrass. The model is called the Biomass Location for Optimal Sustainability Model (BLOSM). We were able to demonstrate a win-win situation where plantings increased profits and improved water quality. BLOSM also allows us to estimate the cost of water quality as the loss in profit with increased targets for water quality.

Currently, I am participating in the development of a set of socio-economic sustainability indicators for the biofuel supply chain. This is an attempt to identify quantifiable values that could capture the social and economic impacts of a developing biofuel supply chain from biomass production and logistics to refinery operations and distribution. The challenge is to identify a limited set of indicators that have a viable source for data. The results will become a partner study to an effort published earlier this year on environmental indicators for biofuel supply chain sustainability.

Yinlun Huang

Engineering sustainability is a science of applying the principles of engineering and design in a manner that fosters positive economic and social development while minimizing environmental impact. The mission can be largely accomplished through designing new systems and/or retrofitting existing systems of various length/time scales that meet sustainability goals. Among these, design sustainability of product systems and supply chains is of utmost importance, but it faces tremendous challenges, mainly due to the complexity in multiscale design and the existence of uncertainties contained in the accessible data and information. At Wayne State University, the Huang research group has been developing multiscale systems modeling, analysis, and decision-making methodologies and tools for design of sustainable physical systems, such as nanomaterials at the microscale, products with needed properties at the mesoscale, process systems as well as large-scale industrial system (e.g., industrial zones) at the macroscale. At the supply chain design level, his group has extended an ecological input-output analysis (EIOA) modeling approach through separating the system output into functionally different groups so that sustainability assessment can be more meaningfully conducted, and design modification opportunities can be relatively easily identified. The methodology can be used to characterize systematically material and energy flows among industrial systems of any complexity.

In addition, his group has introduced the Collaborative Profitable Pollution Prevention (CP3) design methodology, which can advise synergistic efforts among industrial entities to maximize economic gains while minimizing industrial pollutions; the collaboration can be at either the management or the technical levels. It is recognized that one of the most challenging issues in sustainability research is how to deal with uncertainties. This is especially true when future sustainability performance needs to be predicted and/or a short-to-long-term sustainable development plan is to be developed. The Huang group has classified the sustainability-related uncertainties into two categories, i.e., aleatory and epistemic uncertainties, analyzed the applicability of three types of approaches to handling severe uncertainty, i.e., the information gap approach, the probability bounds analysis approach, and the fuzzy logic approach, developed a general guideline for handling uncertainties in modeling, analysis, and decision making. A fuzzy-logic-based decision-making methodology has been introduced to develop short-to-long-term sustainability improvement strategies for industrial zonal development problems. Funded by the NSF recently, Huang is leading a team involving 21 domestic and foreign universities and 10 national organizations/university centers to initiate a five-year project, RCN-SEES: Sustainable Manufacturing Advances in Research and Technology (SMART) Coordination Network. In this project, design of sustainable product systems and supply chain are among the focused areas for

research coordination. The experiences and connections to be gained through attending this workshop should help greatly the implementation of the RCN-SEES project and others.

Marianthi Ierapetritou

Integration of Decision Making Stages for Sustainable Supply Chain Management

Modern process industries operate as a large integrated complex that involve multiproduct, multipurpose, and multisite production facilities serving a global market. The process industries' supply chain is composed of production facilities and distribution centers, where final products are transported to satisfy the customer demand. The multisite plants produce a number of products driven by market demand under operating conditions such as sequence-dependent switchovers and resource constraints. Each plant within the enterprise may have different production capacity and costs, different product recipes, and different transportation costs, according to the location of the plants. To maintain economic competitiveness in a global market, interdependences between the different plants, including intermediate products and shared resources, need to be taken into consideration when making planning decisions. Furthermore, the planning model should consider not only individual production facilities constraints, but also transportation constraints. In addition to minimizing the production cost, it is important to minimize the costs of transportation from production facilities to the distribution centers.

Thus, simultaneous planning of all activities from production to distribution stage is important in a multisite process industry supply chain [1]. To achieve enterprise-wide optimization (EWO) in spatially distributed production facilities and distribution centers, interactions between different complexes should be taken into consideration and their optimization should be tackled simultaneously. In recent years, multisite production and distribution planning problems have received a good deal of attention in the literature [2-4].

The planning problem covers a time horizon of a few months to a year and is concerned with decisions such as production, inventory, and distribution; whereas the scheduling problem deals with issues such as assignment of tasks to units and sequencing of tasks in each unit that covers a time horizon of a few days to a few weeks. Since there is a significant overlap between different decisions levels, it is necessary to integrate planning and scheduling problems to achieve global optimal solutions for the entire supply chain [5]. For multisite facilities, the size and level of interdependences between these sites present unique challenges to the integrated tactical production planning and day-to-day scheduling problem. These challenges are highlighted by Kallrath, 2002 [6].

In this work, we focus on the integration of planning (medium-term) and scheduling (short-term) problems for the multiproduct plants that are located in different sites and supply different markets. In recent years, the area of integrated planning and scheduling for single sites has received much attention [7-9]. Although most companies operate in a multisite production manner, very limited attention has been paid to integrating planning and scheduling decisions for multisite facilities.

We first propose an integrated planning and scheduling model for multisite production and distribution facilities that takes into consideration shared resources and intermediates between production facilities, transportation time between production facilities, between production site and distribution center, and in some rare cases, between distribution centers. To account for the situations when—due to production capacity limitations or raw material availability limitations—industry cannot satisfy the demand; we consider the option of hiring external contractors. The full-scale integrated planning and scheduling optimization model spans the entire planning horizon of interest and includes decisions regarding all production sites, distribution centers, and transportation between them. Since the production planning and scheduling levels deal with different time scales, the major challenge for the integration using mathematical programming methods lies in addressing large-scale optimization models. When a typical planning horizon is considered, the integrated problem becomes intractable and a mathematical decomposition solution approach is necessary. To effectively deal with complexity issues of the integrated problem, the block angular structure of the constraints matrix is exploited by relaxing the inventory constraints between adjoining time periods using the augmented lagrangian decomposition method. To resolve the issues of non-separable cross-product terms in the augmented lagrangian function, we apply the diagonal approximation method. This decomposition then results in separable planning and scheduling problems for each planning period and for each production site. To illustrate the effectiveness of the proposed model and decomposition approach, we apply them to different sizes case studies.

Although the work discussed in the previous paragraphs focuses on the integration of planning and scheduling (tactical and operational level in supply chain management [SCM]), the next step is to move up the SCM hierarchy and incorporate strategic-level decisions, including network optimization (including the number, location, and size of warehousing, distribution centers, and facilities). With this work we hope to convey the role of the integration and the importance of simultaneous consideration of different decisionmaking levels in SCM.

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Wesley Ingwersen

My primary interest is in improving methods to measure product environmental sustainability, which I approach with a systems perspective, and typically with a life cycle assessment framework. Through our sustainable supply chain research programs in biofuels and consumer products in the Sustainable Technology Division at EPA, we are approaching supply chains both from the national scale (for fuels) and at specific corporate supply chains (for consumer products). Within the supply chains we are looking into specific agricultural and manufacturing processes and beginning to understand how to design in changes that result in full life cycle improvements. Relying on single indicators of environmental performance can be misleading in terms of sustainability. Therefore, we are working on selecting indicators and applying more complex system-level metrics (e.g., emergy) to measure sustainability of individual processes as well as complete product systems. Supply chain sustainability assessment at all scales requires new ways to measure, exchange, and process large amounts of data and also requires working with teams with experts on various processes with a high-level of coordination. We are in the process within our group of building our capacity to perform these assessments. At the same time, we are trying to create a model for sharing life cycle data and models—using standardized, transparent, and non-proprietary models to the extent possible—that can feed into the work of others in this growing field.

While we are attempting to advance the science of supply chain assessment, it is also practically important to set standards for ways that manufacturers can make environmental product claims in the meantime so that fair comparisons can be made that will allow market mechanisms to work to favor more sustainable supply chains. For this reason, I am engaged in efforts to standardize rules for life cycle-based product claims, with the aim of making claims more rigorous and to prevent “greenwashing.”

Vikas Khanna

Designing sustainable products and processes requires joint consideration of economic, environmental and social aspects that span multiple spatial and temporal scales. Proper understanding of the complex interactions at multiple scales is crucial for designing sustainable product supply chains. With greater appreciation of environmental challenges, methods that take a holistic life cycle view have been developed and utilized for evaluating the life cycle environmental impacts of products of processes. Some examples include life cycle assessment, material flow

analysis, and thermodynamic-based methods for sustainable engineering. While life cycle approaches represent an important step in the context of sustainable process design, their utility is limited for engineering decision-making due to several formidable challenges. These include the selection of arbitrary process boundaries, the static nature of most existing methods, and combining data at multiple scales and in disparate units. This is especially challenging for emerging products and technologies at an early stage of research, such as nanoproducts. In reality, data and models are available at multiple spatial scales ranging from the narrowly focused equipment or manufacturing scale, to the supply chain and the economy scales. The outstanding challenge is the integration and utilization of available information across scales in a systematic manner for the environmentally conscious design of products and supply chains.

In my opinion, some knowledge and/or data gaps within my discipline for the sustainable design of products and supply chains are as follows:

- Inadequate understanding of dynamic modeling tools
- Lack of a better understanding of tools and techniques across scales
- Improved understanding that may lead to recognizing patterns and developing heuristics for sustainable design of product networks
- Collaboration across disciplines
- Better education in sustainable engineering

Progress in the above domains could play a crucial role in reducing the environmental impact of existing products and processes and sustainable development of emerging technologies.

Chris Koffler

Chris Koffler's Ph.D. dissertation was on *Automobile Product Life Cycle Assessment* (Koffler, 2007). His focus was on streamlining the process of conducting Life Cycle Assessments for complex technical products such as passenger cars as a prerequisite for a better integration in the product development process. In his Ph.D. thesis, he developed a procedure that included specifying and implementing software to collect and process all necessary data for full vehicle LCAs in a semi-automatic manner, reducing the overall effort required by well over 80 percent (Koffler et al., 2007). All current vehicle and technology LCAs published by Volkswagen today are based on this system (www.environmental-commendation.com). The rest of the thesis evolved around decision-making based on LCA indicator results, challenging common approaches of Multi-Attribute Decision-Making (MADM) in terms of their effectiveness in group decision making. He then proposed a combined approach of MADM and Voting Rules to arrive at a decision more likely to represent the majority of the decision makers' preferences in a panel-based decision situation (Koffler et al., 2008). Both of these publications represent relevant references in the problem field of Design for Environment.

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Reid Lifset

My experience related to the design of supply chains stems from my work as editor-in-chief of the *Journal of Industrial Ecology (JIE)*. Sustainable supply chain management is a component of the field both in terms of assessment (i.e., via life cycle assessment) and with respect to more normative efforts to improve environmental performance. The field engages these topics under the rubrics of life cycle management, a generally qualitative approach that encompasses both upstream and downstream considerations, and supply chain management, especially closed loop supply chain (CLSC) management, as studied by an allied research community within the field of operations research. My personal research does not involve the design of sustainable supply chains, but I have observations to offer from the bird's eye view provided by my role as editor.

- Most research to date is polarized between static (snapshot) environmental assessments and analytically sophisticated, but overly complex, operations research (OR) models.
- There is a strong disconnect between the research in the traditional field of supply chain/operations management (*aka* operations research—OR) as practiced in business schools and the questions that arise in environmental circles. The OR field prizes analytic rigor and often does not reward applied work. Where environmental issues are engaged—most prominently in the CLSC literature—the environmental dimensions are thin. For example, environmental performance is often proxied as the number of products returned or

remanufactured, rather than environmental burdens reduced. Some work on carbon footprinting is emerging, but it is nascent.

- There is OR literature on the design of supply chains associated with names such as Hau Lee at Stanford and Corey Billington at IMD. In my role as chair of the 2010 Gordon Research Conference on Industrial Ecology, I sought speakers who had applied their expertise in the design of supply chains to issues of sustainable supply chains, but was unsuccessful.
- The well-deserved emphasis on GHG emissions from supply chains needs to be balanced by more comprehensive environmental analyses (i.e., including conventional air and water pollutants, toxicity, ozone depletion, etc.). Carbon footprinting should complement, not displace, the multi-attribute environmental characterizations generated by LCA; otherwise, we will end up with more situations like corn ethanol, in which attention to GHGs played a role in neglecting the water quality problems posed by corn cultivation (i.e., excess nitrogen and hypoxia).

My motivation in attending this workshop is to see where current work in this domain is heading in order to encourage valuable papers in the *Journal of Industrial Ecology* and to help shape the direction of work through the workshop discussions.

Dennis McGavis

Product innovation in the flooring business at Shaw has brought sustainability improvements in both the commercial and residential markets over the past several years, resulting in significant energy, GHG, water, and solid waste savings. Further, significant decreases in energy use, GHG generation, and solid waste production at our manufacturing plants have been accomplished. As a sustainability expert for this business, it is my role to identify opportunities for product and process improvements and to work with our Innovation and R&D teams to find appropriate chemistries that meet our Design for Environment (DfE) goals. Sustainability is central to Shaw's business and growth strategy and in our commitment to touch and improve our customer's lives now and for generations to come. Sustainability is brought to life through programs that integrate our core values with product development, understanding our customer's needs, lifecycle assessment, trade organizations, multi-stakeholder groups, safety, operations, logistics, suppliers, etc. We collaborate closely with suppliers across the entire supply chain as they are our source of materials, packaging, systems, services, and ideas for innovation. We view suppliers as critical partners in improving the environmental performance of our end-to-end supply chain. We also learn from each other's best practices as we navigate the emerging field of sustainability.

My interest in the workshop is to better understand how experts in other industry sectors are improving the sustainability of their products, processes, operations, and supply chain. If possible, I would like to bring their experiences into Shaw to share best practices with the goal of building a world class Product Stewardship and Sustainability program.

Eric Masanet

There is growing interest among manufacturers, retailers, and governments in understanding the supply chain energy and carbon “footprints” of products, as well as in ways to reduce such footprints. While much attention has been paid to life cycle assessment (LCA) methods for environmental footprint estimation, comparably little attention has been paid to robust, quantitative methods for analyzing design, process, and policy opportunities for reducing product environmental footprints. Supply chains are not static systems, and they often cannot be credibly assessed using static life cycle inventory (LCI) data. Rather, they consist of discrete processes and technologies that vary over scales of time and space, and from supplier to supplier. For robust decision making regarding low-carbon supply chain performance, modeling details on process and technology options are critical, both for understanding the underlying sources of emissions in a supply chain and for identifying realistic options for reducing such emissions. My research has developed a hybrid supply chain modeling approach, which couples input-output LCA methods with sector- and process-level techno-economic energy analysis data and methods. The approach allows for both environmental and economic assessment of discrete technology and process improvement opportunities across the many energy and emissions sources, end use technologies, and sectors that comprise a product’s supply chain footprint. It also provides insights on how much carbon can be saved at what level of cost investment. Preliminary results suggest that there are key technology proxy data that correspond to low-carbon supply chain performance, which might be more easily compiled by OEMs than (often highly uncertain) carbon footprint data. Technology data can provide much-needed information to establish low-carbon supply chains while the states of data and science on quantitative metrics evolve. Furthermore, preliminary results suggest that there are many low-hanging fruits for emissions savings in the supply chains of services, which, compared to industrial and agricultural products, have received limited attention in supply chain carbon footprinting initiatives to date.

Dima Nazzal

My research in sustainability has two main thrusts:

- (1) Analyzing product servicing as a mechanism for sustainable consumption and measuring its impact on a firm’s production, inventory, and capacity expansion decisions.

Combining product lifespan extensions with eco-efficiency, defined as the increased resource productivity that enables simultaneous progress toward economic goals and environmental goals by reducing resource intensity and ecological impacts, is key to achieving sustainable consumption. Product servicing has been proposed as a mechanism for extending lifespans. However, including servicing can be a cause of concern, and even resistance, for a producer needing to watch its bottom line. My research focuses on understanding the structure of the integrated product servicing and production systems and the decision tradeoffs will help to support the proposition that reducing consumption via a shift to product servicing does not automatically imply a drop in producer’s profit.

- (2) Integrating Life Cycle Assessment (LCA) into production, pricing, and logistics decisions in supply chains to assess and minimize the environmental impacts of such decisions.

Life Cycle Assessment (LCA) studies the varying levels of damage to the environment that occur throughout the “life” of a product, from resource extraction to manufacturing, end-use, disposal, and recycling. Historically, LCA has mainly been applied to products, but recent literature is examining how LCA assists in identifying more sustainable options in process selection, design, and optimization. The research investigates the relationship between environmental impacts and supply chain planning decisions in order to characterize environmentally-conscious supply chains and understand the tradeoffs between the environmental metric and the economic metric.

Sergio Pacca

We have been working on supply chain analysis of sugarcane ethanol because of the intrinsic vocation of the Southwestern Brazil region as a biofuel producer. Several studies are found in the academic literature but most of them are based on corn feedstock. We realized that there is a lack of life cycle assessments of sugarcane ethanol.

The scientific development of this research field over the last 5 years was intense. For example: discounting carbon emissions over the life cycle of biofuels; accounting for direct and indirect land use change effects; accounting for various stocks and flows of carbon such as soil carbon, and several other issues. In our studies, we always take as granted the life cycle approach to investigate the net result of biofuels use versus fossil fuels. Therefore, we apply consequential life cycle assessment methods. In our last study, we wanted to show that besides ethanol sugarcane is a source of electricity (bioelectricity), and the joint consumption of these two secondary energy types might increase the mobility efficiency per unit of cropped land. We realized that it is possible to improve the efficiency of sugarcane based energy as a mobility source, and that such a scheme brings in environmental benefits. In this work we considered technology that is currently available and cost competitive for energy production and end-use, and showed that the land required to power our current mobility needs is less than it is usually stated.

According to our results, based on 2010 values, 2 million ha are enough to power the Brazilian fleet, 25 million ha are enough to power the US fleet and 67 million ha are enough to power the global car fleet. If minor efficiency gains are considered, 19 million ha will be enough to power the US fleet in 2030, whereas the needs for the Brazilian and the global fleet remain basically the same due to efficiency gains. Our analysis shows that sugarcane’s harvested energy density equals to 306 GJ. ha/yr, which is 1.7 times the value usually reported in the literature for biofuels. As a result, and based on sugarcane’s primary energy potential, 4% of the world’s available cropland area is enough to power the global car fleet.

In a previous study we considered the potential of carbon sequestration and storage CCS in ethanol production. We calculated the amount of CO₂ released during fermentation and we concluded that if ethanol + electricity + CCS are fully exploited the use of sugarcane derived energy implies negative carbon emissions.

We consider that these results may shape new policies that support international sugarcane ethanol trade and the increase in the worldwide sugarcane cropped area, provided that other environmental impacts are considered. We understand that there is a limit to the maximum attained area but we understand that there is still room to expand sugarcane cropped area. However, the worthiness of this endeavor depends on the full exploitation of technological potentials.

It is important to take into account both the land and the carbon footprint of biofuels in an integrated way. It is important to consider end use technologies that maximize the life cycle energy efficiency of biofuels and reduce its land footprint.

Finally, we should consider assessments that go beyond accounting based on fossil fuel emission factors and include new scientific knowledge in the balance of greenhouse gas emissions. In developing countries, we still need to provide opportunities for the poor; therefore, it is important to include social aspects in the assessment of supply chains so that we foster sustainable development.

Furthermore, in addition to the climate change conundrum, several other environmental issues are prominent on the international policy agenda, and our assessments should identify synergies among coexistent environmental goals.

Omar Romero-Hernandez

Improving the sustainability and performance of products and services lies at the core of innovation and competitive advantage. Whether motivated by societal and environmental concerns, government regulation, stakeholder pressures, or economic profits, managers and policy makers need to continue making significant changes to effectively manage their social, economic, and environmental impacts. Focusing only on on-site emissions and local improvement has been proven to be insufficient and sometimes misleading. Upstream and downstream supply chain carbon emissions (other than a firm's direct emissions) can account for about 75% of the total emissions (see Matthews et al., 2008, and Huang et al., 2009). Similar problems arise if we try to evaluate water footprint or social impacts, such as health risk and working conditions. There is a need to understand the sustainability implications of a product along its whole supply chain.

One of the motivations for improving the sustainability of a firm's supply chain is the fact that customers and other stakeholders do not usually distinguish between a company and its suppliers. Furthermore, society usually blames the brand owner if its suppliers have poor environmental performance. Tackling this problem is not trivial. Since there are many activities in a supply chain, the interaction and trade-offs are complex. Trade-offs not only appear between the different activities, (e.g., transportation emission and the emission from suppliers), but also between different environmental impacts, (e.g., carbon emission and water consumption), interested parties (suppliers, OEMs, customers, local communities), business strategies, and initial incompatibility of regulations and business objectives. Economic, environmental, and social impacts are related to each other. We expect that when one of these impacts changes, the others will also be affected, hopefully in a positive way. To date, sustainable supply chains, environmental risk assessment, industrial ecology, have remained unlinked. There is a clear need to fill this void through multidisciplinary research.

This statement is based on previous research work carried out by our research group along with discussion with other colleagues who meet in Berkeley on June 06 to discuss the implications of Measuring Carbon and Energy Footprints in Supply Chains

Our work has managed to address a set of sustainability criteria used for supplier selection, facilities location, and product manufacturing. Assessment models, a Life Cycle Assessment (LCA) methodology, and a hypothetical case study on modeling the shipping of goods.

A critical challenge for researchers is still to expand current models and incorporate the role of (i) data uncertainty and data quality and, (ii) human and environmental health. Ultimately, these attributes, along with previous work will help us to develop an integrated piece of knowledge that aims to (i) provide a basis for regulators and policy makers and, (ii) provide a robust set of the best sustainable practices to be adopted by those companies who wish to be part of a sustainable supply chain.

Research Questions

1. How do different multidisciplinary decisions, once integrated into a single framework, affect the overall sustainability performance of a supply chain?

A simple cost analysis to determine the most suitable location for a manufacturing plant or the best network array may not represent the most socially responsible decision. Environmental loads of the whole supply chain may be significantly different from one location to the other.

There is a need to devise and test well-defined multidisciplinary framework for green supply chain operations. The framework will be based on empirical studies, with an emphasis on the multidisciplinary steps needed to keep high levels of reliability in the supply chain while keeping a green perspective. The issue of data uncertainty and data quality will be included in the framework.

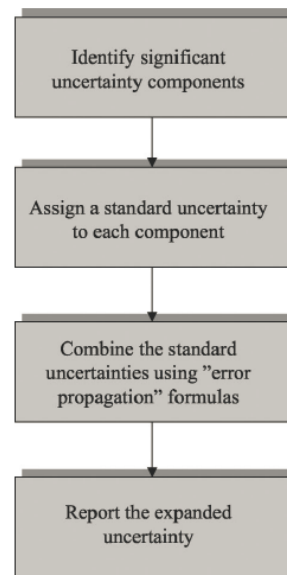
A supply chain may be considered sustainable when the operation of the supply chain and its metrics (reliability, time, availability, etc.) are kept to the required levels of quality, and the improved supply chain leads to lower environmental impact (lower carbon footprint, lower use of resources, lower toxicity values along the chain, etc), larger social benefit and sound financial models.

Integrating different tools and concepts such as LCA, human health, multi-objective modeling, and policy analysis into a business problem is indeed a significant challenge. Empirically, this can be tackled with a set of parallel activities that include: (i) risk assessment management, based on pollutant fate and transport model along with a dose-response model that will determine health impacts and hot spots, (ii) probabilistic models that provide a better understanding of data uncertainty and parameter sensitivity, (iii) a analysis based on existing case studies, databases and a reference case study to be developed by the research group, (iv) a public policy study based on scenario analysis.

2. How can we deal with uncertainty in the design of sustainable products and supply chains?

Understanding uncertainty lies as one of firms' major challenges. Uncertainty arises from several sources, like incomplete or conflicting information, variability and errors among others. There is an increasing interest in LCA to include uncertainty. A preliminary literature review carried out to prepare this statement shows several case studies and methodological proposals, along with scientific-specialized databases. Probabilistic models will provide a better understanding on data uncertainty and parameter sensitivity. The mathematical method proposes processes and models, to combine individual probability distributions and produce a single distribution of the input data. This set of activities is presented in the following figure.

1. *Scanning uncertainties*, determining the variables and processes where the data is either not reliable or incomplete.
2. *Input uncertainties*, determination of the variability and uncertainty for each of the previous variables..
3. *Processing uncertainties*, incorporation of the uncertainties in the model, to use in statistical tests and analysis of error propagation.
4. *Output uncertainties*, report standard deviation, mean values, sensitivity analysis.



Connection to public policy. Government regulations and industry codes of conduct require that companies must increasingly address sustainability. Non compliance with regulations was (and still is) costly, as regulatory noncompliance cost to companies include: penalties and fines, legal cost, lost productivity due to additional inspections, potential closure of operations and the related effects on corporate reputation. Increased regulatory pressures would “push” companies to improve industrial performance. However, a better understanding on the suitable conditions to adopt cost effective project lies as the main driver for sustainable products and supply chain that lead to competitive advantages such as differentiation.

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Thomas Seager

Business strategy with regard to sustainability is currently dominated by an eco-efficiency approach that seeks to simultaneously reduce costs and environmental impacts using tactics such as waste minimization or reuse, pollution prevention or technological improvement. However, in practice, eco-efficiency optimization rarely results in improved diversity or adaptability and consequently may have perverse consequences to sustainability by eroding the resilience of production systems. An improved understanding of resilience is essential to sustainable supply chain management. To this end, it is important to recognize that resilience is differentiated from risk, and may be in opposition to eco-efficiency. In some cases, the system attributes that are critically important to resilience – such as spare capacity, reserve resource stocks, and redundancy, can result in increased costs and environmental impact.

Nevertheless, recent catastrophes such as the Fukushima nuclear power plant, flooding caused by Hurricane Katrina, the Deepwater Horizon oil spill, and the mortgage derivatives crisis have renewed interest in the concept of resilience, especially as it relates to complex systems vulnerable to multiple or cascading failures. As originally applied in an ecological context, resilience refers to the capacity of a system to adapt to changing conditions without catastrophic loss of form or function. However, in an engineering context, the meaning of the term resilience remains contested. It is most helpful to think of resilience a process, rather than a variable of state. An idealized model of resilience includes Sensing, Anticipating, Learning, and Adapting. These processes, summarized, are:

1. Sensing - The process by which new system stresses are efficiently and rapidly incorporated into current understanding.
2. Anticipation - The process by which newly incorporated knowledge is used to foresee possible crises and disasters.
3. Adaptation - The response taken after information from Sensing and Anticipation are carefully considered.
4. Learning - The process by which new knowledge is created by observation of past actions. After Adaptation the level of appropriateness of adaptive actions can be assessed and future iterations can incorporate this knowledge.

From this perspective, resilience analysis can be understood as differentiable and complementary to risk analysis, with important implications for the adaptive management of complex, coupled ecological-engineering systems. One case study in mobile phone manufacturing clearly illustrates how understanding this recursive process is essential for responding and adapting to unexpected shocks. (See Sheffi 2005). When a fire at a Philips' microchip plant in New Mexico interrupted production of a cell phone component critical to both Ericsson and Nokia, the two leading European manufacturers responded in different ways. Both manufacturers were notified of a disruption in

supply (an example of sensing). Ericsson accepted Philips' promise that microchip deliveries would resume in a week. However, Nokia correctly anticipated the possibility of a more serious interruption. To enhance sensing, Nokia sent an investigative team from Scandinavia to New Mexico to learn more about the extent of the fire and Philips' reparation plans. As Nokia learned more about the potentially catastrophic consequences of the fire, they successfully adapted by contracting with alternative suppliers and modifying their cell phone design to work with alternative chips. By contrast, Ericsson was forced to halt production, resulting in an irrevocable loss of market share. This example illustrates how resilience is best understood as the consequence of continuous efforts, rather than as a property (such as strength) of a technological system.

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Ray Smith

In the Sustainable Technology Division of the National Risk Management Research Laboratory in the EPA's Office of Research and Development, an on-going research project is progressing in the field of Sustainable Supply Chain Design for Biofuels. As one of the leads on this project, along with Troy Hawkins, we have formed a team of researchers who are developing a methodology to assess the sustainability of supply chains with a focus on biofuel systems. Other biofuel life cycle studies have been done to analyze greenhouse gas emissions, energy use and production, and sometimes an additional aspect such as water use. Our team's work expands these categories to consider many environmental impacts in a life cycle assessment for the comparison of corn ethanol to petroleum gasoline. (Additional biofuel systems of interest will be studied in the future.) In addition to the comparative analysis, this research will provide information on environmental hot spots in the supply chains and will allow for consequential studies on improving the biofuel supply chain. Improvements could occur at the conversion facilities, in the transport of materials, in the methods used for farming feedstock's, etc. While the environmental impact results and other indicators provide meaningful information on individual aspects of the supply chain, a complete assessment of sustainability should consider broad-based sustainability metrics that integrate information from across the system. In particular, we are actively researching metrics in energy, return on energy invested, ecological footprint, and green net value added. A breakdown in any one of these sustainability metrics would signal a breakdown of the whole system in terms of its sustainability.

Rajagopalan Srinivasan

Decision Making for Sustainable Supply Chain Management Using Agent-Based Models

As the issue of environmental sustainability is becoming an important business factor, companies are now looking for decision support tools to assess the fuller picture of the environmental impacts associated with their manufacturing operations and supply chain activities. Lifecycle assessment (LCA) is widely used to measure the environmental consequences assignable to a product.

However, it is usually limited to a high-level snapshot of the environmental implications over the product value chain without consideration of the dynamics arising from the multi-tiered structure and the interactions along the supply chain. LCA results are derived from a product-centric perspective without considering the dynamics and effects of various logistics options, inventories, distribution network configurations, and ordering policies. These can be captured through a dynamic simulation model of the supply chain, incorporating LCA indicators for measuring environmental impacts.

Dynamic models of various supply chains can be developed using the agent-based modeling paradigm. The dynamics of any supply chain is governed by the behavior of intra-enterprise and external entities. Internal entities are functional departments within the enterprise that are involved in the supply chain operation: procurement, operations, sales, distributor, and logistics. Examples of external entities are suppliers, third-party logistics providers, and customers. In the agent-based modeling paradigm, these supply chain entities are modeled as individual agents whose interactions lead to system-level behavior (i.e., the overall supply chain performance). From a modeling perspective, the modularity imbued by the agent-based modeling paradigm enables easy customization of each entity. For instance, different policies can be plug-and-played and the effect of various decisions or disturbances on both the economic and environmental sustainability indicators can be evaluated. Context-specific triple bottom-line performance metrics such as economic profit and customer satisfaction and various indicators from environmental and social LCA can be incorporated into the model and evaluated through simulation. We have used such agent-based models to provide decision support in a wide range of case studies from specialty chemicals, biodiesel, and consumer products industries. These case studies involve different aspects of supply chain management—product decisions and strategic-level supply chain design decisions, as well as operational policy decisions.

In the product decision case studies, the supply chain sustainability of different product compositions is evaluated. While the trade-off between environmental impact and cost of using different raw materials is more easily observed, the case studies reveal that the recipe (specifically, amount of raw materials required) determines the transportation requirement, which could have a significant impact on the overall result.

At the strategic level, we have evaluated the impact of supply chain design decisions, such as upgrading a plant to produce a more environmentally friendly product. Another strategic-level case study evaluates the distribution network. While the single distributor channel could be more cost-efficient and easier to manage, two distribution channels would have the benefit of being at closer proximity to customers. Another advantage of the two distributor channels is that robustness increases since, in the event of disruptions, one can serve as a backup to the other, leading to higher customer satisfaction levels.

At the operational level, the effect of different supply chain policies is analyzed. In the case of ordering policy, less frequent ordering in larger batches would mean fewer transportation trips and consequently a reduction in transportation impact and cost. Another operational decision is supplier

selection, where different suppliers with different reliability, cost, lead time, and environmental characteristics can be compared. The simulation model can also be coupled with optimization techniques (e.g., genetic algorithm) to optimize these decisions. Overall, these case studies serve to highlight the need for considering supply chain dynamics in any sustainability consideration and also the benefit of a multipurpose decision support approach.

Finally, even after comprehensive evaluation of the various effects, decisionmaking can be challenging since there are multiple performance indicators and numerous scenarios to consider. To ease decisionmaking, a triple-bottom line visualization scheme has been developed in the form of a ternary diagram, which consists of a collection of nodes. Each node in the diagram corresponds to a set of weights for the economic, environmental, and social indicators. For example, a node at (0.6, 0.1, 0.3) corresponds to a 60%, 10%, and 30% weightage for the economic, environmental, and social indicators, respectively. For each node, the policy (scenario) that yields the best performance is shown in the diagram. The ternary diagram thus visually brings out the robustness of policies (scenarios) across the weight space and shows regions where each policy (or scenario) yields the best overall performance.

Martha Stevenson

Through my formal background in forestry, I have cultivated the capacity to understand complex systems with complex relationships. I spent 5 years working at an environmental engineering firm cleaning up spills that had already occurred—affecting both soil and groundwater—and through this experience, I became determined to alter decision-making protocols that result in flawed systems with unintended consequences.

To this end, I read the literature of industrial ecology and went to work at GreenBlue, a non-profit focused on reducing industry's impact on the environment, to develop the Sustainable Packaging Coalition (SPC). The SPC is an industry working group consisting of 200+ companies spanning all positions on the supply chain. The premise of this project was to try and shift an entire industry toward more sustainable practice without merely shifting the problem to another point in the supply chain—instead, to evaluate the full life cycle. Our main approach was to educate critical industry participants (e.g., designers and engineers) and develop tools to improve their decision making. Through this work, I developed a deep understanding of Life Cycle Assessment and its use in the public interest, where there are strengths and weaknesses. I also have a solid understanding of Ecosystem Services, Toxicity Risk Assessment, Water Footprinting, Design for Environment, and Corporate Social Responsibility Reporting. I have participated in stakeholder venues and committees for the U.S. Department of Energy, EPA, GSA, and UNEP focused on product sustainability assessment. I have also worked with many Fortune 100 companies on these same issues.

My new role at World Wildlife Fund has enabled me a broader purview of conservation, something that was previously out of my comfort zone. Through this experience, it has become clear to me that many of the assessment methods traditionally used by companies to analyze product or supply chain

sustainability do not capture some of the most important environmental impacts. They rarely take into account a fixed place in the world and all of the biophysical properties of that place, including species present, water availability, soil type, or current demands on natural resources. I am still in the learning and listening mode, but very interested in understanding the intersection of all different sustainability assessment methods and how they complement one another to analyze the broader issues by different audiences, through different views (boundaries), toward different impacts that occur at different scales. Once this larger framework is developed in an explicit way, I believe that a deeper understanding and more effective conversation will emerge toward preserving critical ecosystems and human health.

Given the current pressures on our planet, including climate change, water availability, ocean acidification, etc., sustainability assessment methods will prove to be one of two things: either a very detailed record of how we as a species destroyed our planet through the mismanagement and lack of imagination about industrial processes, or the roadmap by which, we as a species recognized our flaws and collectively designed a sustainable industrial system. My hope is for the second and I am excited to participate in these discussions at the Workshop.

Thomas L. Theis

Consumption, Sustainability, and Social Benefits

Product supply chains are usually defined in terms of the steps involved in acquiring, refining, and delivering materials and energy to manufacturers, plus the many stages of the manufacturing enterprise itself (including transport of parts, sub-components, and the final product or service) up to the point-of-sale to the consumer. Such chains can be quite complex to design and operate since they often involve hundreds of materials and suppliers, complex manufacturing processes, and quality control issues. Life-cycle analysis grew out of industry's need to understand how these systems behave; and to develop workable models that could be used to control and optimize material and energy flows, ensure product quality, manage environmental impacts, and minimize costs. Complete life-cycle approaches also examine consumer uses and the post-consumer disposition of the product, part of the product chain that is considered if significant regulatory or economic factors that are deemed to be the responsibility of the manufacturer are present (for example CAFÉ standards for automobiles; market trading schemes for SO₂ and NO_x). This has led to product conceptualization and development that incorporate “design for the environment,” “green engineering,” or “green chemistry” principles, and business practices built upon the concept of “eco-efficiency.”

It is generally believed that if these principles and practices can become widespread enough (i.e., if the complete product chain can be “greened” enough), then better material and energy efficiencies will result, effectively “decoupling” environmental impacts from the consumptive habits of the human population. The social benefits of consumption are less clearly understood, but it is assumed that a greater variety of environmentally conscious products and services made available at lower

costs will necessarily yield societal benefits, thereby moving toward at least partial fulfillment of the sustainability paradigm.

However, available evidence does not wholly support this conceptual framework. Throughout recent U.S. history (~100–200 years), increases in human consumption in fundamental sectors of the economy (energy, materials, transportation, and food) have consistently outpaced gains in manufacturing efficiency, resulting in greater, not lesser, resource consumption *on a per person basis*. In this presentation, these data will be reviewed and amplified, with a particular focus on the product-consumption-societal benefits chain associated with artificial lighting, a basic human need. The results illustrate the interplay among technological breakthroughs, efficiency gains, prices, and societal benefits; with a resulting increase, rather than decrease, in the total and per capita energy used for lighting. This is a tradeoff: higher energy consumption and accompanying energy-related contaminants versus benefits to society, the nature of which range from higher productivity, to better delivery of services, to a greater variety of products in commerce, to more aesthetic enjoyment of light-enabled activities. Whether nanotechnology-based solid-state lighting can reverse these trends while expanding benefits is yet to be demonstrated; however, long-term trends suggest that it is unlikely that efficiency gains alone will result in a more sustainable lighting sector for society.

These results point to three general directions for product-chain research:

1. The need for a much stronger interdisciplinary effort to understand the complex factors emergent across the complete product chain (including human behavior) that contribute to resource consumption, environmental degradation, and human health risk, while recognizing benefits to society;
2. The need to expand green, design for the environment, and organizational eco-design principles beyond their traditional focus on increasing efficiency and lowering pollutant loads per unit product to include economic and behavioral factors; and
3. The need to investigate more highly integrated policies, based on the sustainability paradigm, that are able to meet human needs while capturing economic excesses and decoupling environmental degradation that have their roots in over-consumption.

Arnold Tukker

Sustainable Product–Services: An Opinion

(1) Motivational statement providing the reason for conducting the study and its importance:

Product-service systems (PSS) are a specific type of value proposition that a business (network) offers to (or co-produces with) its clients. PSS consists of a mix of tangible products and intangible services designed and combined so that they jointly are capable of fulfilling final customer needs.

The PSS-concept rests on two pillars:

1. Inherently taking the final functionality or satisfaction that the user wants to realize as a starting point of business development (instead of the product fulfilling this functionality).

2. Elaborating the (business) system that provides this functionality with a greenfield mindset (instead of taking existing structures, routines, and the position of the own firm therein for granted).

PSS are often depicted as an opportunity to enhance resource efficiency and business performance at the same time. The EU Sustainable Product Development Network (SusProNet) aimed at analyzing the realism of this expectation and working with companies to see under which boundary conditions they would implement a PSS business model

(2) Description of the method used:

As a Network project, SusProNet had limited opportunities for doing primary research. A thorough review of the business and sustainability research in the field was done and enriched with the practical experiences of the more than 20 companies that are part of the Network. This “practice research” ultimately was sublimated in key success and failure factors of PSS business models, policy implications, and a PSS business model development manual.

(3) Statement of the most important results:

PSS certainly have a potential to enhance competitiveness and contribute to sustainability at the same time. Compared to products, they can produce superior tangible and intangible value by delivering more customized solutions, and reduce the efforts of the customer “to make the product work.” They also can lower system costs. In the case of result-oriented PSS, one actor becomes responsible for all costs of delivering a result, and hence has a great incentive to use materials and energy optimally. Finally, PSS can help a firm to improve the position in the value chain; for instance, if the PSS include elements with a higher profit margin or create unique and customized client relationships that cannot be copied by competitors

However, PSS don’t deliver such bonuses by definition. Particularly in a B2C context, product ownership contributes highly to esteem and hence intangible value. Access to the product is often more difficult, creating tangible consumer sacrifices. Costs can be higher if the PSS has to be produced with higher-priced labor or materials, or when the often more networked production systems generate high transaction costs. Sometimes a switch to PSS may weaken the position in the value chain. In industries where excellence in product manufacturing and design form the key to uniqueness and hence power in the value network, diverting focus to an issue such as PSS development is a recipe to lose rather than win the innovation battle.

PSS Type	Advantages	Disadvantages
1. Product- oriented services	Easy to implement Close to core business	Incremental environmental benefits (20%)
2. Use-oriented services	Medium (Factor 2) Changes consumer behavior Very successful in B2B context.	Low intangible added value => consumer acceptance difficult, because of ownership conflict, etc.
3. Result-oriented service	Radical (Factor x potential)	Risks/ Liabilities How to measure result? Customer loses power over means

(4) Discussion of the relevance of the results:

In sum, firms have to assess carefully if they can competitively make and consumers will buy their PSS. SusProNet helped considerably to untangle some simplistic myths that PSS always would be sustainable and always make business sense. It helped to identify factors that businesses need to take into account in their analyses if a switch to service-oriented business models makes business sense.

(5) Implications of these results for the design of sustainable product systems and supply chains:

SusProNet helped to provide a realistic development framework for PSS that makes true business sense and offers environmental benefits. It also made clear what limitations concepts like PSS and sustainable supply chain management have to realize a sustainable society. The true problem from a sustainability perspective is that society needs major system innovations. These are a form of creative destruction, in which also contextual factors and framework conditions must change. This needs a much broader system approach than the business-consumer interaction along a value chain, so central to the PSS concept. Therefore, the fostering of system innovation needs a broader analytical frame that combines insights of business developers, designers, consumer scientists, and system innovation specialists in its effort to depict credible implementation pathways for sustainable systems in the field of food, mobility, and housing/energy.

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Don Versteeg

Product innovation in the Fabric & Home Care business of P&G has brought compact liquid and powdered detergents, an ultra-compact unit dose detergent, and a coldwater detergent to the market in the past several years, resulting in significant energy, GHG, water, and solid waste savings. Further, significant decreases in energy use, GHG generation, and solid waste production at our manufacturing plants have been accomplished. As a sustainability expert for this business, it is my role to identify opportunities for product and process improvements and to work with our technology groups to find appropriate chemistries that meet our safety and sustainability goals. Sustainability is at the heart of P&G's purpose and in our commitment to touch and improve consumer's lives now and for generations to come. Sustainability is brought to life through programs that integrate our core values with product development, consumer understanding, appliance manufacturers, life-cycle assessment, trade organizations, safety, operations, logistics, suppliers, etc. We collaborate closely with suppliers across the entire supply chain, as they are our source of materials, packaging, systems, services, and ideas for sustainable innovation products. We view suppliers as critical partners in improving the environmental sustainability of our end-to-end supply chain. We also learn from each other's best practices as we navigate the emerging field of environmental sustainability. Our supplier interaction is governed by guidance documents, expectations, and a scorecard that we use to understand progress against sustainability goals.

My interest in the workshop is to better understand how experts in other industry sectors are improving the sustainability of their products, processes, operations, and supply chain. If possible, I would like to bring their experiences into P&G to help us meet our goals and will bring our supplier scorecard to share.

Phil Williams

Supply Chain Carbon Accounting Position Statement

The following information is offered to serve as back ground information to help provide orientation on Webcor Builders and our relationship with supply chain carbon accounting.

As a General Contractor/Builder we specialize in large commercial projects in California that range from high rise multi-tenant condominiums, apartments, hotels, and offices. We also have extensive experience in owner-occupied corporate campuses, museums, and medical acute care facilities. In business terms our annual revenues average over \$1 billion utilizing just 400-450 permanent employees. In addition to our General Contracting/Builder division we are the 8th largest specialty structural concrete contractor in the nation and provide international construction management consulting services.

In 2009, we were the first firm from any industry category in California to report our complete scope 1, 2, and 3 carbon emissions to the California Climate action Registry (CCAR). In that analysis we reported that 99.6 percent of the carbon we generate is from our scope 3 emissions and 0.4 percent was a result of our scope 1 and 2 activities.

- (1) Critical point of information: The fact that 99 percent of our emissions are from our supply chain made it very clear to us that one of the greatest impacts we could make was squarely in our scope 3 supply chain in the form of the embodied energy/CO₂e in building materials and activities.

As a company we strive to incorporate all aspects of sustainability in our projects. In 2010, more than 98 percent of our revenue was generated from projects that were registered or received certification under the U.S. Green Building Council (USGBC) Leadership in Energy and Environmental Design (LEED). USGBC and LEED are widely recognized as the world's largest independent third party green building organization and most broadly accepted and respected building rating system. The LEED system measures environmental impacts from the site, water efficiency, material resources (MR), energy and atmosphere, indoor environment quality, and innovation in design. The USGBC does not create standards. They adopt accepted standards from other professional organizations (ASHRAE, BAAQMD, IEEE, EPA, etc.) and award credits based on the levels of performance per those independent standards.

The LEED system category that deals with materials is Material Resources (MR). M.R. is currently very limited in scope and the credits awarded are based upon a percent of products sourced within 500 miles from the project site, percent of material that is recycled content, sustainably harvested wood, rapidly renewable materials, and low or no VOC off gas from materials. While these measurements try to reduce the embodied energy of materials they do not have a basis in science, they do not use accepted carbon accounting methodologies and are not related to any LCA systems. It is best to say that the attempt to quantify materials in buildings was admirable when the USGBC LEED systems were first introduced in 1998, but they are immature and due for improvement.

- (2) Critical point of information: The USGBC LEED system provides the building industry with a mature, widely accepted building rating systems and tens of thousands of professionals who are attempting to quantify and qualify the sustainability aspects of materials as part of the rating system. Unlike any other significant industry in the U.S., the commercial building design, construction, and user/ownership community has pressing marketing and technical needs and an immediate demand for an accurate supply chain carbon accounting system that can be readily adopted by manufacturers and credibly applied to the LEED rating system.

In 2009, our proposal was accepted by the San Francisco Public Utilities Commission (SFPUC) to provide scope 3 carbon accounting services for their new 250,000 square foot headquarters project. This work was outside of any LEED credit. As a result of the collaborative effort a concrete structure was delivered with CO₂e emissions 7 million pounds less than what would have been provided under the LEED systems as a sustainable "green concrete". This 7 million pound reduction represented over 49% of the total embodied energy of the buildings structural system. We are now providing other major California construction projects with this same scope 3 supply chain design formulation and site verification accounting procedure.

- (3) Critical point of information: The hybrid economic input-output (Hybrid EIO) method was utilized for our CCAR reporting as well as for the SFPUC project. This method was selected because it uses readily available financial information and is rapidly and accurately customizable for our wide variety of products and the large quantities of new “green” materials. This same method is actively being employed on additional projects.

To further embody energy research related to building design, materials, and construction, in 2009 Webcor and six other west Coast firms met and formed the Carbon Leadership Forum (CFL). The CFL selected the University of Washington and Kate Simonen as part of the College of Architectural and Environment Design, as the institution to host this independent non-industry specific research effort. We also work closely with Stanford University and Dr. Michael Lepech in support of their supply chain and LCA graduate student research.

Additionally, in 2010 Webcor was selected by the World Resource Institute (WRI) as a “Road Tester” for their supply chain accounting standard. Of the 70 global firms selected, only Webcor represented the commercial building industry. The WRI standard is set to be released to the public on October 4th of this year in New York City.

- (4) Critical point of information: Even as research continues regarding supply chain accounting methodologies, there is enough accurate and accepted information available to allow industries, agencies, and government bodies the ability to adopt reasonable scope 3 supply chain standards. Supply chain scope 3 CO₂e emission reductions can be immediate, substantial, and bankable. Operational CO₂e emissions are surely needed; however, they are accrued over long time periods, are small on an annual basis, and because they require continued operations and facilities upkeep, they are variable.

Fengqi You

Optimal Design and Operations of Sustainable Biomass-to-Liquid Hydrocarbon Fuels Supply Chains Under Uncertainty

Concerns about climate change, energy security, and the diminishing supply of fossil fuels are causing our society to search for new renewable sources of transportation fuels. Domestically available biomass has been proposed as part of the solution to our dependence on fossil fuels. Biofuels, especially liquid hydrocarbon fuels produced from cellulosic materials, have the benefits of significantly reducing greenhouse gas (GHG) emissions and leading to new jobs and greater economic vitality in rural areas. [1, 2]. The U.S. only produced less than 1 billion gallons of liquid fuels from cellulosic materials in 2010, but the Renewable Fuels Standard (RFS) establishes a target of 16 billion gallons of cellulosic biofuel annual production by 2022 [3, 4]. In observance of this mandatory production target, many new cellulosic biomass-to-liquid hydrocarbon fuels supply chains will be designed and developed in the coming decade for better economic, environmental and social performances. However, uncertainty resulting from supply and demand variations may have significant impact on the biofuel supply chain. Therefore, an efficient optimization strategy is

urgently needed to for the design and operations of sustainable and robust biomass-to-biofuel supply chains.

In this work, we address the optimal design and planning of biomass-to-liquids supply chains under supply and demand uncertainty. A two-stage stochastic mixed-integer linear programming (SMILP) model combined with Monte Carlo sampling and the associated statistical analysis [4, 5] is proposed to deal with different types of uncertainty, and it is incorporated into a multi-period planning model that takes into account the main characteristics of the advanced biofuel supply chains, such as seasonality of feedstock supply, biomass deterioration with time, geographical diversity and availability of biomass resources, feedstock density, diverse conversion technologies and byproducts, infrastructure compatibility, demand distribution, regional economic structure, and government incentives. In the two-stage framework, the supply chain network design and capacity planning decisions are made “here-and-now” prior to the resolution of uncertainty, while the production, transportation and storage decisions for each time period are postponed in a “wait-and-see” mode. The SMILP model integrates decision making across multiple temporal and spatial scales and simultaneously predicts the optimal network design, facility location, technology selection, capital investment, production operations, inventory control, and logistics management decisions. In order to solve the resulting large scale SMILP problems effectively, a decomposition algorithm based on sampling average approximation [5] and multi-cut L-shaped method [6, 7] is proposed by taking advantage of the problem structure.

In addition to the economic objective of minimizing the annualized net present cost, the SMILP model is also extended to integrate with life cycle assessment (LCA) and regional economic input-output (REIO) analysis through a multiobjective optimization scheme to include two other objectives: the environmental objective measured by life-cycle greenhouse gas emissions and the social objective measured by the number of accrued local jobs resulting from the construction and operation of the biofuel supply chain. The multiobjective optimization framework allows the model to establish tradeoffs among the economic, environmental, and social performances of the cellulosic biofuel supply chains in a systematic way. The multiobjective optimization problem is solved with an ϵ -constraint method and produces Pareto-optimal curves that reveal how the optimal annualized cost and the supply chain network structure change with different environmental and social performance of the entire supply chain [10, 11].

The proposed optimization model and solution method is illustrated through county-level case study for the state of Illinois. Three major types of biomass, including crop residues, energy crops, and wood residues, and three major conversion pathways, including biochemical conversion, gasification followed by Fischer-Tropsch synthesis and fast pyrolysis followed by hydroprocessing are considered. Uncertainty information is generated from the time series analysis [8] based on the historical data of biomass feedstock supply [9] and liquid fuel demand [1]. County-level results will be presented that provide regionally-based insight into transition pathways of biomass production and conversion. Computational results also demonstrate the effectiveness of the proposed decomposition algorithm for the solution of large-scale SMILP problems.

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