

Product Digest

this month's topic **Engineering Services**

Service Reduces Door and Loading-Bay Downtime



This firm provides maintenance and emergency repair services to its U.K. customers to help keep doors and loading bays operational and reduce costly downtime. Mechanical faults, damage caused by loadingbay equipment, or other operational interruptions can cause serious delays at distribution centers that run on tight schedules. Customers are given access to a local satellite service center where they can directly contact an on-call engineer. These engineers have hands-on knowledge of the equipment and are able to provide a primary diagnosis of the problem before they leave the service center. This helps to ensure that they are equipped with the correct parts and equipment and can complete a speedy repair once onsite.

Sara LBS www.saralbs.co.uk

Team Provides Automated EHS Program Development Support

Environmental, health, and safety (EHS) programs are often managed outside a company's information technology network, relying on costly, time-consuming, and inefficient data input from multiple sources — typically managed using Microsoft Word or Excel. EHS Automation Consulting services automate this

program with Microsoft SharePoint to help manufacturers improve compliance, as well as save time and money. Most companies already utilize Microsoft SharePoint for internal communications, which makes this a familiar platform that users can easily transition to using. The team works with a manufacturer client to develop SharePoint-based applications that automate the processes of collecting, analyzing, processing, and displaying information across the organization. This EHS solution improves organization, communication, and efficiency.

EH&E www.eheinc.com

Lab Updates Enhance Production Capabilities



Updated laboratories that include new equipment expand this company's process-development capabilities. Both the Billingham, U.K., and the Research Triangle Park (RTP), NC, facilities have been updated. The U.K. lab now includes a TAP ambr250 automated bioreactor system for microbial fermentations, and the U.S. site has been expanded to include four process-development labs as well as new equipment. These additions allow for greater flexibility in executing client projects, rapid development of robust scalable processes, and increased development capacity for customer projects. Customers who require lab testing

and data to develop and scale their biopharmaceutical production process can benefit from these enhanced capabilities.

Fujifilm Diosynth Biotechnologies www.fujifilmdb.com

Consulting Services Improve Operational Performance



External factors, such as global competition, public accountability, investor expectations, and increasing plant demands, motivate companies to improve operational performance; and by improving performance, companies can increase customer satisfaction, production efficiency, and capacity, as well as create value, and reduce costs. This operationalexcellence consulting service aims to help clients improve their operational and financial performance, as well as improve quality, enhance safety, and lessen environmental impact, by increasing productivity and asset uptime. Consulting services for operations transformation, asset productivity, process performance, energy efficiency, integrated business excellence and supply chain, mindsets and behaviors, learning and development, and process safety and environmental management are available. The company draws on its own experience managing more than 200 plant sites around the world to provide solutions with proven results.

DuPont

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